

2024

Environmental, Social and Governance (ESG) Report





Circular Economy Engine for Office IT

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Message from the Chairman of the Board of Directors of Edianyun

Looking back on 2024, we have witnessed the steady growth of the Company and faced more opportunities and challenges. In 2024, the Company not only achieved significant business growth, but also took solid steps in environmental protection, social responsibility, and corporate governance. With the mission of making corporate IT easier, we have remained true to our mission, continuously improved the quality of our services and technical standards, and provided enterprises with higher-quality and more efficient comprehensive office IT solutions.



Contributing to ESG efforts through sustainable business development

Core Business Advantages

In alignment with the ESG concepts, and taking the remanufacturing capability as its core competitive advantage, Edianyun has developed the "Pay-as-you-go Office IT integrated solutions" into a main business as it continues to explore technological and automated solutions. Our remanufacturing business is deeply rooted in the cause of sustainable development. By reducing resource consumption, it naturally promotes the development of a green and low-carbon circular economy.

Significant Carbon Benefits

Edianyun always pursues excellence. Through technological innovation in remanufacturing and the promotion of commercial circular IT equipment, we reduced carbon emissions by 79,944 tons in 2024, which is equivalent to planting 4,368,524 trees worldwide. The remanufacturing process adopts intelligent sorting and detection technologies, with an equipment reuse rate of up to 99.9%. It effectively extends the life cycle of IT equipment and forms a positive synergy between energy conservation, emission reduction, and sustainable development.

A Model of Green Circular Economy

Edianyun has established itself as a model in promoting the green circular economy. Our remanufacturing technology allows a single piece of equipment to serve different positions at different times. Through large-scale operations, we facilitate the transfer of equipment from major cities to smaller ones and reuse it from positions with high-performance requirements to those with low requirements. This process not only promotes the circular use of equipment, but also makes a positive contribution to achieving the national "dual carbon" goal.



Focus on Technological Innovation and Set an Industry Benchmark

⚙️ Technological Innovation and Breakthrough

Edianyun is well aware of the importance of technological innovation for enterprise development. Edianyun leverages AI advancements by launching GPT-based intelligent products. These innovations empower small and medium-sized enterprises, strengthen Edianyun's technical capabilities, and accelerate the intelligence process of the whole industry. Edianyun will further advance technological research, drive industry transformation, and gain widespread recognition with its professional products and services.

⚙️ Widely Recognized by Society

Edianyun's high-level ESG practices and quality products and services have gained recognition across various market sectors. During the year, we received commendations such as the 2024 Green Manufacturing Model Award, the Excellent Environmental Responsibility Case of the Year, the Beijing Work Safety Standardization Enterprise, the Excellent Achievement Award of the Computer Conference, the Ingenious Technology Award, and the Top 20 Scientific and Technological Achievements in the Global Intelligent Frontier Technology Field, etc. Moreover, Edianyun was invited to participate in the U.S.-China Circular Economy Cooperation Forum and the World Intelligence Expo, and received sustainable development funds from five major banks, greatly enriching its ESG development. These achievements showcase Edianyun's contributions to sustainable transformation and the digital economy, while strengthening its industry leadership.

⚙️ Focus on Employee Growth

Edianyun values humanistic care, and fosters a transparent, equal, harmonious and inclusive workplace. The Company listens to employees' voices and provides fair compensation, benefits, and healthcare safeguards. It received commendations such as the "2024 China Annual Preferred Employer" and the "Most Talent Friendly Employer Award."

In 2024, we turned challenges into opportunities. Moving forward, we will continue to develop the circular economy, take up the mission of achieving high-quality development as a listed company, tap the market potential of remanufacturing, and bring new sustainable office solutions to more industries, to jointly build a sustainable future together.

— Edianyun Chairman of the Board of Directors, Executive Director, and the Chief Executive Officer
Ji Pengcheng

About Edianyun



Edianyun Limited (hereinafter referred to as "Edianyun"), founded in 2014 and officially listed in The Stock Exchange of Hong Kong Limited in May 2023 (stock code: 2416. HK), is a domestically leading provider of office IT integrated solutions, and a preferred partner for enterprises to improve IT productivity and efficiency. Since its establishment, the Company has begun to offer reliable and flexible one-stop office IT service packs with managed IT services, such as deposit free device services, IT services, SaaS software development, etc., through novel circular subscriptions for small and medium-sized enterprises, which is to create a closed-loop office IT industry chain and achieve asset-light IT devices in enterprises. The Company is headquartered in Beijing and has established branches in eight major cities: Shanghai, Shenzhen, Chengdu, Guangzhou, Suzhou, Hangzhou, Hefei, and Wuhan, expanding its businesses in more than 100 cities across the country.

Leveraging our nationwide service capability, a self-developed system named "Nebula" and industry-leading remanufacturing technology, we provide one-stop, stable and flexible services to help our customers maximize office IT uptime, improve efficiency, enhance employee productivity and drive business growth. Differentiated from the device repair and replacement/maintenance process, our remanufacturing process involves precise identification of the cause of the malfunction, and repair of only the faulty unit as necessary, reconditioning a device to at least its original performance specifications and default configurations and extending the device's service life. In 2024, based on Microsoft Azure OpenAI GPT products and through technological expansion and upgrading, Edianyun developed a product, EChat, that is more suitable for small and medium-sized enterprises. By the end of December 2024, Edianyun have 1,374,200 devices in service; the active customers increased to 51,024. saving 244,062,206 hours and 40 minutes IT time for customers.

We further expanded our influence in environmental, social and governance ("ESG") practices. We received commendations such as the "2024 Green Intelligent Manufacturing Model Award" at the "2024 International Zero Carbon Festival and ESG Summit", and the "Golden Lion" Excellent Environmental Responsibility Case of the Year award in the inaugural collection of outstanding practice cases for high-quality development, hosted by China Fortune Network. Since its establishment, the Company has been committed to delivering a lasting and positive ESG impact on our customers, partners and the broader community. Through the ESG strategy, we are working to support our customers and achieve the Company's goals and vision. By creating social value and pursuing sustainable development, the Company has realized high-efficiency energy consumption and kept greenhouse gas emissions under control, striving to create sustainable IT and achieve carbon neutrality.

Highlights in 2024

Key Environmental Performance

Edianyun business model is effective with annual greenhouse gas emissions reduced by over

79,944

tons of CO₂ equivalent

corresponding to

4,368,524

trees planted on the earth

corresponding to

29,608

cars being taken off the road for a year

Edianyun received

220 million

RMB Sustainability Funding from

5

major banks



Key Product and Service Performance

1,374,200

devices on service

Saved IT office time

244,062,206

hours for customers

Customer satisfaction rate

98 %

Service complaint resolution rate

100 %



Key Social and Governance Performance

Edianyun employees received

83,200

hours of total training

with an average value of

40

hours

A total of

9,504

person-time participated in cultural activities

Edianyun received

0

report concerning integrity

100 %

of the suppliers signed the *Supplier's Anti-Corruption and Anti-Bribery Commitment of Edianyun*



Major events of Edianyun in 2024



Honors in 2024

Honors	Issuer
2024 Green Intelligent Manufacturing Model Award	2024 International Zero Carbon Festival and ESG Summit
"Golden Lion" Excellent Environmental Responsibility Case of the Year	China Fortune Network
2024 Outstanding Brand Image Award	China Finance Summit (CFS)
2024 Outstanding Digital Solution Award	China Finance Summit (CFS)
Top 20 Scientific and Technological Achievements in the Global Intelligent Frontier Technology Field	People's Government of Tianjin Municipality and People's Government of Chongqing Municipality
Outstanding Achievement in Special Exhibitions	Ministry of Industry and Information Technology of the People's Republic of China (MIIT), the People's Government of Hunan Province, and the China Center for Information Industry Development (CCID)
The 20th Ingenious Technology Award	People's Daily
Demonstration Case: China Service	China International Fair for Trade in Services (CIFTIS)
2024 China Annual Selected Employer	zhaopin.com
The Winner's Boat – The Most Talent-Friendly Employer Award	zhipin.com
Exemplary Employer Brand Case–DEI Leadership Award	China Business Annual Meeting on Enterprise Competitiveness

01

Responsibility Governance: Efficient and Honest Operation

Sound corporate governance is the cornerstone of a company's sustainable development. Edianyun makes continued efforts to improve its corporate governance structure, establishes an enterprise risk management mechanism, actively responds to the expectations of stakeholders, collaborates to build a comprehensive ESG management system for the supply chain, and integrates ESG principles into every link of operations and management, thereby strengthening the Company's overall competitiveness.

SDGs discussed in the Chapter



Material issues discussed in the Chapter

- Corporate governance
- Compliant operation
- Risk management and control
- Business ethics and integrity
- Supply chain management
- Value of sustainable finance

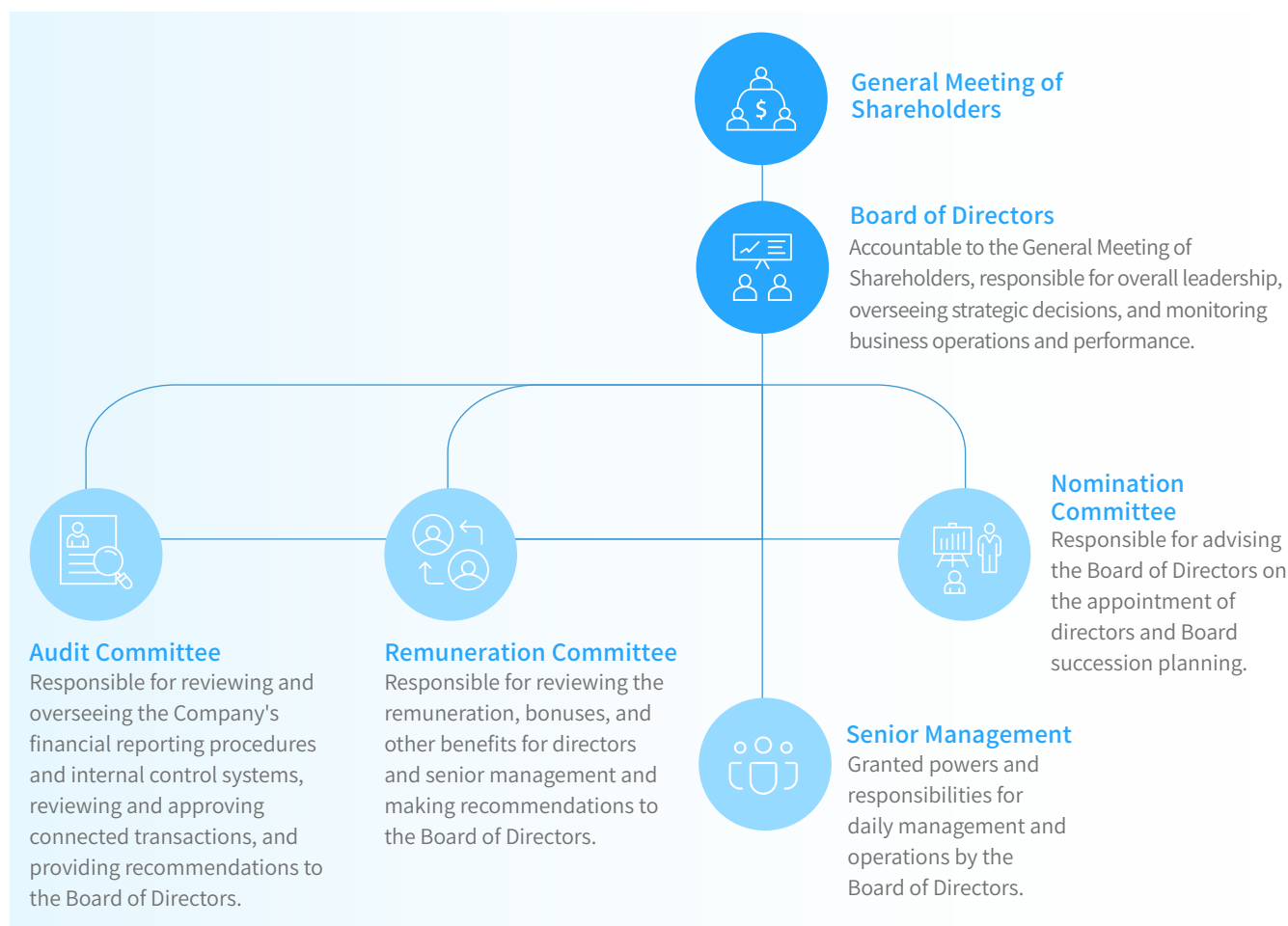
Corporate Governance

Strictly observing laws and regulations applicable to the business operation, the *Company Law of the People's Republic of China*, the *Securities Law of the People's Republic of China*, the *Trial Administrative Measures of Overseas Securities Offering and Listing by Domestic Companies*, and the *Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited*, Edianyun establishes and improves the management system and highlights the independence and diversity of the Board of Directors, to construct a corporate governance structure with clear responsibilities, well-defined division of labor, checks and balances, and efficient collaboration. It also ensures that the Company operates in compliance with laws and regulations and with integrity, thereby laying a solid foundation for its stable development and enhancing its market competitiveness.

≡ Governance structure

In accordance with the corporate governance practices stipulated by relevant Chinese laws, regulations, the Company's articles of association and listing rules, the Company has established a scientific, standardized and highly efficient modern corporate governance system. Edianyun's Board of Directors consists of 8 directors, including 4 executive directors and 4 independent non-executive directors. The board members are qualified with professional expertise and experience in information technology, digital technology, automation, artificial intelligence, finance and corporate governance, etc. They are engaged in formulating the Company's overall strategic planning, giving full play to their professional capabilities, ensuring the efficient and compliant operation of corporate governance, and safeguarding the interests of shareholders, the Company and other stakeholders.

The Board of Directors reserves the decision-making rights over all major matters of the Company, including: approving and supervising all policy matters, overall strategies and budgets, internal control and risk management systems, major transactions (especially those that may involve conflicts of interest), financial data, appointment of directors and other major financial and operational matters. In addition to the Board, the Remuneration Committee, the Audit Committee and the Nomination Committee are in place for corporate management and supervision so that the rights and interests of stakeholders are protected.



Ediaryun's governance structure

Diversity and independence of the Board of Directors

The Company values the diversity and independence of the Board of Directors. The engagement of independent non-executive directors can effectively ensure that the Board of Directors is sufficiently independent. Besides, independent non-executive directors have been appointed to each of the director committees as far as possible to ensure that the Board of Directors can obtain independent opinions.

In addition, in order to enhance the effectiveness of the Board of Directors and maintain a high level of corporate governance, the Company has adopted the *Board Diversity Policy*. According to the policy, the Nomination Committee needs to review and assess director candidates by taking into consideration diverse factors including but not limited to gender, age, culture and educational background, professionalism, skills, expertise, as well as industrial and regional experience.

The current members of the Board of Directors hold various professional degrees, including those in automation and engineering, computer science and technology, economics, accounting and business administration. To further increase the representation of female directors, we have set a board diversity target, aiming to put about 20% of female directors on the board within five years of listing.

Safeguarding rights and interests of shareholders

We standardize procedures for convening and holding the General Meeting of Shareholders as well as resolutions proposed at the meeting as per relevant laws, regulations, and rules. Treating all investors equally, we ensure corporate business is timely communicated among directors, management and shareholders. The Company presents independent resolutions on various matters (including the election of individual directors) at the general meeting of shareholders. All resolutions presented at the general meeting of shareholders are voted on in accordance with the listing rules, and the voting results will be promptly published on the Company's website and the website of the Stock Exchange after the General Meeting of Shareholders, to protect rights and interests of small and medium-sized shareholders. In 2024, there was no occurrence that damaged the interests of minority shareholders.



Key performance

During the reporting period,

independent directors
accounted for



50%

female independent
directors accounted for

12.5%

Within five years of listing,
the proportion of female directors
will be increased to

20%

During the reporting period,
the Company held

1

general meeting of shareholders

4

board meetings



3

remuneration
committee meetings

4

nomination
committee meetings

3

audit
committee meetings.

It also conducted the convening and voting procedures of the meetings in accordance with laws, regulations, the Company's articles of association and relevant meeting rules, ensuring that major decisions are legal, compliant, true and effective, and shareholders can exercise their rights in accordance with the law.

Legal compliance

The Company firmly complies with such laws and regulations as the *Company Law of the People's Republic of China*, the *Anti-Unfair Competition Law of the People's Republic of China*, and the *Anti-Monopoly Law of the People's Republic of China*, and adopts strict internal procedures for its effective compliance and legal risk management. Improving internal policies with changing laws, regulations, and industry standards, we work effectively in an accountability system to deal with employees violating laws, regulations, and internal policies and enhance employees' awareness of observing laws, regulations, and internal policies. In 2024, there was no occurrence of serious violations or non-compliance with applicable laws and regulations in the Company.

Compliance training

Upholding honest and compliant operation and management, we strive to cultivate employees' awareness of integrity and compliance and create an atmosphere of compliance culture. Thus, we not only define detailed regulations on work rules, professional ethics, confidentiality, negligence, anti-bribery, and anti-corruption in the *Employee Handbook*, but also provide training and resources to employees on a yearly basis, including internal training on relevant laws and regulations as well as regulatory updates, to enhance their ability to act with compliance and further consolidate an honest and compliant business environment.



Key performance



In the reporting period,
a total of

150 employees

received compliance training

with an average time of

3 hours

Risk Management and Control

Ediaryun firmly believes that stable development depends on effective risk management. We optimize the risk framework and models, and improve countermeasures. We have established a full-process risk prevention and control mechanism that features effective prevention in the early stage, rapid response in the mid-stage, and well-designed response in the later stage. In this way, we can effectively reduce operational risks and ensure the continuous and sound development of the Company, thus laying a solid foundation for achieving long-term strategic goals.

≡ Risk management structure

To monitor operations and overall compliance, the Company has established and continuously improved its risk management and internal control systems, and constructed a three-line defense system consisting of "Audit Committee - Internal Audit Department - Business Departments". To keep track of the risks faced by the Company and ensure the effective implementation of risk management policies, our Risk Control Center, Internal Risk Control Office, Audit and Review Office and Senior Management are required to attend regular monthly meetings, and special meetings will be arranged as necessary. We also continuously review the implementation of the Company's risk management policies and measures to ensure their effectiveness and adequacy.



Edianyun "Three Lines of Defense" risk management structure

Risk identification

Based on the business characteristics, the Company has formulated a comprehensive risk management policy to effectively identify, manage and control risks, including risk monitoring and early warning, risk assessment and risk response. We have taken comprehensive actions to identify and systematically analyze potential or physical risks in various links of business operations, including asset security, data privacy and information security, cash management, credit management, compliance, and financial reporting.

The Company's risk assessment is mainly divided into three categories: first, the annual risk assessment, i.e. the Company's annual risk assessment and response work; second, the project risk assessment, which aims to fully disclose project risks and facilitate the achievement of project goals; third, the special risk assessment, i.e. organize and carry out special risk assessment and risk response work to provide decision-making support for operation and management. The work is based on the needs of operation and management, and intended for important businesses or matters such as cross-departmental, high-risk, major reform and restructuring. The Company conducts at least 4 risk assessments every year, covering 100% of the operation sites on a quarterly basis.

1

Risk Monitoring & Early Warning

Build a risk framework, determine key early warning indicators, rationally design risk thresholds, clarify risk level standards, use effective risk early warning monitoring platforms and tools to collect pointer data, and achieve dynamic monitoring and early warning of major risks.

2

Risk Assessment

Continuously collect internal and external risk information related to the set business goals, and conduct risk assessments on the collected risk information, the company's various business management and its important business processes.

3

Risk Response

Risk response strategies usually include four categories: risk avoidance, risk mitigation, risk assumption, and risk tolerance. For different risks, a comprehensive consideration should be given to select appropriate response strategies or a combination of strategies to enhance the effectiveness of risk response.

Risk management procedure

Internal control


To facilitate the achievement of internal control goals and prevent and control risks, the Company conducts annual evaluations and daily inspections of the effectiveness of internal control, in a bid to optimize the Company's internal control system. The Company has an internal audit department in place, which continuously and regularly reviews the Company's risk management and internal monitoring system, and reports to the Audit Committee and the Board of Directors on a regular basis. For the internal control weaknesses discovered in the annual internal control evaluation or daily supervision and inspection, the Company requires the relevant departments to strictly implement the rectification requirements, formulate a rectification plan, and report to the Company's audit department.

Business Ethics



Ediaryun complies with laws and regulations such as the *Anti-Unfair Competition Law of the People's Republic of China*, the *Anti-Money Laundering Law of the People's Republic of China*, and the *Anti-Monopoly Law of the People's Republic of China*. It implements the management of clean governance target responsibilities, adheres to business rules, abides by contracts, opposes corruption, and firmly resists the corrupt and fraudulent behaviors of employees and cooperation partners. The Company is committed to upholding high standards of business ethics, requiring employees and suppliers to sign the *Ediaryun Clean and Self-Disciplined Commitment and the Supplier Integrity and Cleanliness Agreement* respectively. 100% of employees have signed the agreement, and 100% of suppliers have signed the agreement.

Integrity culture development

Employees receive anti-corruption training as part of the onboarding training program. Moreover, business ethics training and publicity are carried out for employees and board members every year, so as to strengthen the sense of responsibility and business ethics of employees in key positions, create an honest and upright business environment for the Company's development, and build a clean and compliant corporate culture.



Key performance

	Business ethics training was provided to	with an average time of
	8 directors	3 hours
	It was also provided to	with an average time of
	102 employees	5 hours

Report mechanism for integrity-related matters

By establishing the *Ediaryun Reporting and Reward System*, the Company encourages employees and partners to participate in the supervision system of the Company's honest operation, and actively report illegal and irregular acts such as corruption and job-related crimes. The Company has established the Inspection Team as the only full-time department authorized to investigate corruption behaviors. It is committed to maintaining high standards of business ethics, encouraging employees and cooperation partners to participate in the supervision system of the Company's honest operation, and reporting illegal and irregular acts such as corruption and job-related crimes. Corresponding reporting channels have been put in place, allowing employees and partners to report any suspicious incidents anonymously.

In addition, the Company takes effective measures to protect informants. It adopts the "one-to-one single-line contact" method and strictly keeps the identity information of whistleblowers and the content of reports confidential. Any form of retaliation is strictly prohibited. Upon the discovery of retaliation against the informant, the Company will seriously deal with the persons involved and take corresponding disciplinary measures according to the severity of the circumstances, to safeguard the legitimate rights and interests of informants and the fairness and justice within the Company.



STEP 01

After receiving integrity-related reports, the Supervision Department will dispatch full-time investigators to contact the informants and keep the information strictly confidential.



STEP 02

After conducting an investigation into acts of corruption, the Supervision Department will issue an investigation report once it confirms that the reported information is true. If the information is not true, the investigation will be terminated and the relevant materials will be filed.



STEP 03

Whistleblowers will be rewarded for all reported issues that are verified to be true after investigation.

Reporting handling procedure



Key performance

During the reporting period, there is no occurrence of non-compliance with relevant laws and regulations regarding bribery, extortion, fraud, and money laundering in the Company. There were also no concluded corruption lawsuits filed against the Company or its employees.



In 2024, the Company received

0 report on integrity.

Reporting channels:

E-mail: jubao@edianyun.com

Phone: (+86)13260223173

WeChat: The WeChat account of "Honest Edianyun"



Supply Chain Management

Edianyun highly values the responsible management of the supply chain, and continuously optimizes the full life cycle management of suppliers. The Company is committed to establishing a mutually beneficial relationship with suppliers for shared growth, and continuously promotes the sustainable development of its business and the supply chain.

≡ Supplier management system

The Company requires all suppliers to strictly comply with all applicable laws and regulations. It formulates and implements policies and systems such as the *Green Supply Chain*, the *Environmental Protection Guidelines for Suppliers*, and the *Environmental Performance Evaluation Standards*. It optimizes the processes of supplier admission and review, and promotes the standardized and systematic development of supplier management. Meanwhile, it realizes the full-process management of suppliers through a digital platform, effectively improving the efficiency of supply chain management.

Supplier access

With a focus on not only product quality, services, and pricing of suppliers but also their environmental impact and social responsibility practices, the Company requires supplier candidates to provide environmental impact reports or social responsibility reports as a rational qualification assessment, and conducts on-site inspections on some suppliers to ensure the implementation and effectiveness of their environmental protection measures. We focus on the performance of aspects such as labor rights and interests, community relations, and anti-corruption. We require suppliers to comply with relevant standards, protect the rights and interests of employees, actively engage in community construction, and firmly oppose any form of corrupt behavior. Through this access mechanism, we hope to screen out suppliers who not only meet our business needs but also perform excellently in terms of ESG, achieving a win-win situation with both economic and social benefits.

Supplier assessment

The Company focuses on the environmental and social risks of the supply chain, and avoids significant impacts on the Company's business arising from supply chain disruptions due to supply delays, poor product quality, or climate disasters. An annual comprehensive assessment for 100% suppliers is made through archive review, on-site inspections, and employee interviews, depending on production management, environmental management and social responsibility, with which we can grasp the operation of all suppliers. Beyond that, the Company classifies and assesses the risk levels of suppliers' dispute incidents. The review is decisive for us to cooperate with the candidate or not. Those performing well in ESG will enjoy priority given by us to establish a long-term cooperative relationship, while suppliers with poor performance will be required to rectify within a specified period, and if still unqualified, we will terminate the cooperation. We encourage suppliers to actively improve themselves on the basis of assessment results and enhance their ESG performance. We also work with suppliers to design improvement plans and track progress regularly to ensure effective implementation.

Digital management of supplier

Relying on the digital platform, the Company has established a supplier archive database to record the whole process of supplier admission, performance evaluation, audit, elimination and other links, to realize the intelligent, standardized and systematic development of supplier management. It is planned to continuously update and improve the digital platform in 2025. Besides, through the hierarchical division of procurement price authorities and the adoption of strict information confidentiality measures, the Company has effectively protected the legitimate rights and interests of suppliers and ensured data security.

≡ Transparent procurement

To ensure transparent procurement, the Company formulated the *Transparent Procurement Management System*. The system defines principles, procedures, supervision and punishment mechanisms of procurement to ensure procurement activities are conducted in an open, fair, and transparent manner at the institutional level. As long as the cooperation is built with the supplier, we will require it to sign the *Supplier's Anti-Corruption and Anti-Bribery Commitment of Edianyun* and the *Supplier Integrity and Cleanliness Agreement*, further ensuring the fair and impartial procurement process.

The Company has established a dedicated procurement supervision team to internally monitor the entire process of procurement activities, ensuring that procurement activities comply with institutional requirements. The monitoring is carried out through digital detection, surprise inspections, cost audits, and behavior monitoring.

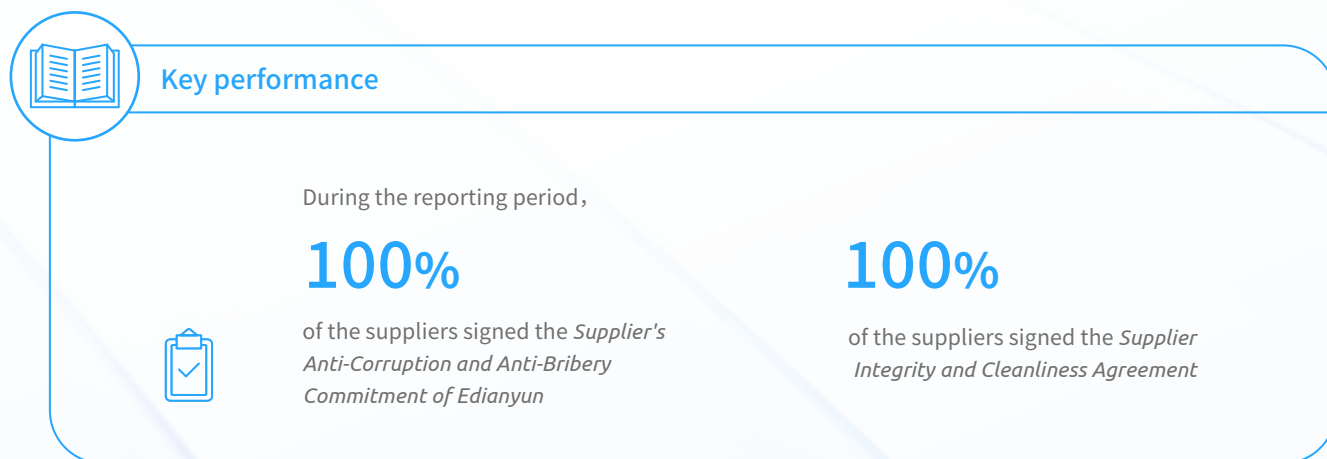
Digital inspection	Surprise inspection	Cost audit	Behavior monitoring
A supplier management and order system has been established, integrating blockchain technology to solidify contract and delivery data and prevent tampering.	Cross-departmental teams randomly select and inspect 10%-15% of the suppliers to verify the consistency of production ledgers, logistics documents, and fund flows.	Core suppliers are required to disclose the list of secondary suppliers and raw material invoices to verify the reasonableness of the quotations.	Employees are required to mandatorily report their interest transactions with suppliers (such as gifts, related-party transactions), and the system compares consumption records; 12 types of high-risk behaviors are marked, such as a sharp increase in orders before festivals and emergency purchases by specific personnel.

Through a complete supplier management system, the Company comprehensively assesses the qualifications, reputation, product quality, etc. of suppliers to ensure that the suppliers on the procurement list meet the requirements. The supplier's integrity results are assessed based on dimensions such as compliance foundation, transaction norms, and integrity culture.

Assessment dimensions of supplier's integrity		
Compliance basis	Transaction norms	Integrity culture
Anti-corruption framework (appointment of compliance officers, annual training coverage rate), three-year violation records, ISO37001 anti-bribery certification, etc.	Contract performance deviation rate, price fluctuation deviation from the market index, proportion of payments to third-party accounts, etc.	Rate of participation in anti-fraud training, timely handling rate of complaints, rectification cycle of audit issues, etc.



Transparent procurement procedure



Supplier reporting channel: Edianyun email for anti-bribery:
 anti-bribery@edianyun.com
 jubao@edianyun.com



Green procurement

With a focus on building a green supply chain, the Company has formulated the *Green Supply Chain* and the *Environmental Protection Guidelines for Suppliers*, stipulating the environmental protection requirements for the supply chain, and specifying the standards that suppliers should meet in terms of environmental protection, while encouraging suppliers to adopt environmental protection measures.

Environmental protection assessment and audit of suppliers

The Company uses the *Environmental Protection Procurement Contract Template* to sign contracts with suppliers. It clearly defines the responsibilities and obligations of both parties in environmental protection, ensuring that suppliers comply with relevant environmental protection regulations. The Company has formulated the *Environmental Performance Evaluation Standards*, regularly evaluates the environmental performance of suppliers, and takes the evaluation results as an important basis for further cooperation with suppliers.

The Company conducts regular audits of suppliers to check the implementation of their environmental protection measures, including but not limited to the environmental management of the production site, the operation status of environmental protection equipment, and the use of environmentally friendly materials. 80% of the suppliers have already passed the third-party environmental management system certification, ensuring that they meet international environmental protection standards.

Supplier empowerment

The Company tends to reduce the procurement of consumable materials, promotes the re-utilization of unqualified and defective materials, and optimizes the structure of packaging materials. Meanwhile, it selects suppliers that use environmentally friendly materials and encourages suppliers to purchase energy-saving environmental protection equipment by offering discounts on procurement prices. Through such a way, the Company works hand in hand with suppliers to use more environmentally friendly products and services. To enhance the environmental awareness of suppliers, the Company has also compiled the *Environmental Protection Training Materials for Suppliers*, which cover environmental protection regulations, best practice cases, etc. The Company communicates with core suppliers and conducts environmental protection training every year to help suppliers improve their environmental awareness.



Key performance

During the reporting period,



80%

of the Company's suppliers have signed the *Environmental Protection Procurement Contract Template*.



80%

of the suppliers have passed the environmental management system certification.



4


environmental protection training sessions have been carried out.





ESG Governance

Edianyun is committed to deeply embedding the ESG concept into the corporate culture, and integrating ESG practices into the daily operations of the business. To promote its sustainable development, the Company is improving the ESG governance level by establishing and improving a top-down ESG governance framework, including but not limited to: regularly carrying out the identification and assessment of material issues, risks and opportunities, and implementing corresponding responses; formulating and confirming the ESG strategy and main objectives; reviewing the ESG performance according to the objectives; keeping informed of the latest ESG-related laws and regulations; and continuously monitoring the implementation of our ESG-related responsibility measures, etc.

Stakeholders participating

The expectations and requirements of various stakeholders will help enterprises to effectively identify ESG risks and improve their ESG governance level. At present, we have understood six major stakeholders, including government and regulatory agencies, shareholders and investors, employees, customers and consumers, suppliers and partners, communities and the public. Channels such as communication conferences, information disclosure, service hotlines, and media communication can help us actively communicate with and effectively respond to stakeholders so that their concerns can be reflected in the Company's operations and decision-making process, in which way the ESG performance is optimized.

Stakeholder	Issues of concern	Communication and response
 Governmental and regulatory agencies	<ul style="list-style-type: none"> • Compliant operation • Business ethics and integrity • Product and service quality • Climate change and carbon emission management 	<ul style="list-style-type: none"> • Supervision and inspection • Daily management • Meetings and exchanges • Information disclosure
 Shareholders and investors	<ul style="list-style-type: none"> • Corporate governance • Compliant operation • Business ethics and integrity • Risk management and control • Value of sustainable finance 	<ul style="list-style-type: none"> • General meeting of shareholders • Exchange conference of investors • On-site research • Online communication platform • Briefing by media and research institutions

Stakeholder	Issues of concern	Communication and response
 Employees	<ul style="list-style-type: none"> • Compliant employment and rights and interests protection • Employee training and development • Employee health and safety 	<ul style="list-style-type: none"> • Regular meetings and daily interviews • Employee satisfaction survey • Employee training
 Customers and consumers	<ul style="list-style-type: none"> • Product and service quality • Responsible marketing • Rights and interests protection of customers • Data security and privacy protection 	<ul style="list-style-type: none"> • Customer service hotlines • The Company's official website • Follow-up with customers • Customer satisfaction survey
 Suppliers and partners	<ul style="list-style-type: none"> • Supply chain management • Business ethics and integrity • Innovation, R&D, and intellectual property 	<ul style="list-style-type: none"> • Supplier assessment • Tendering and procurement transactions • Meeting exchange
 No-profit organizations, communities and the public	<ul style="list-style-type: none"> • Social integration and contribution • Green operations • Waste disposal and recycling • Energy and resource management • Climate change and carbon emission management 	<ul style="list-style-type: none"> • Community activities • Volunteer activities • Industry seminars • Public consultation • Information disclosure

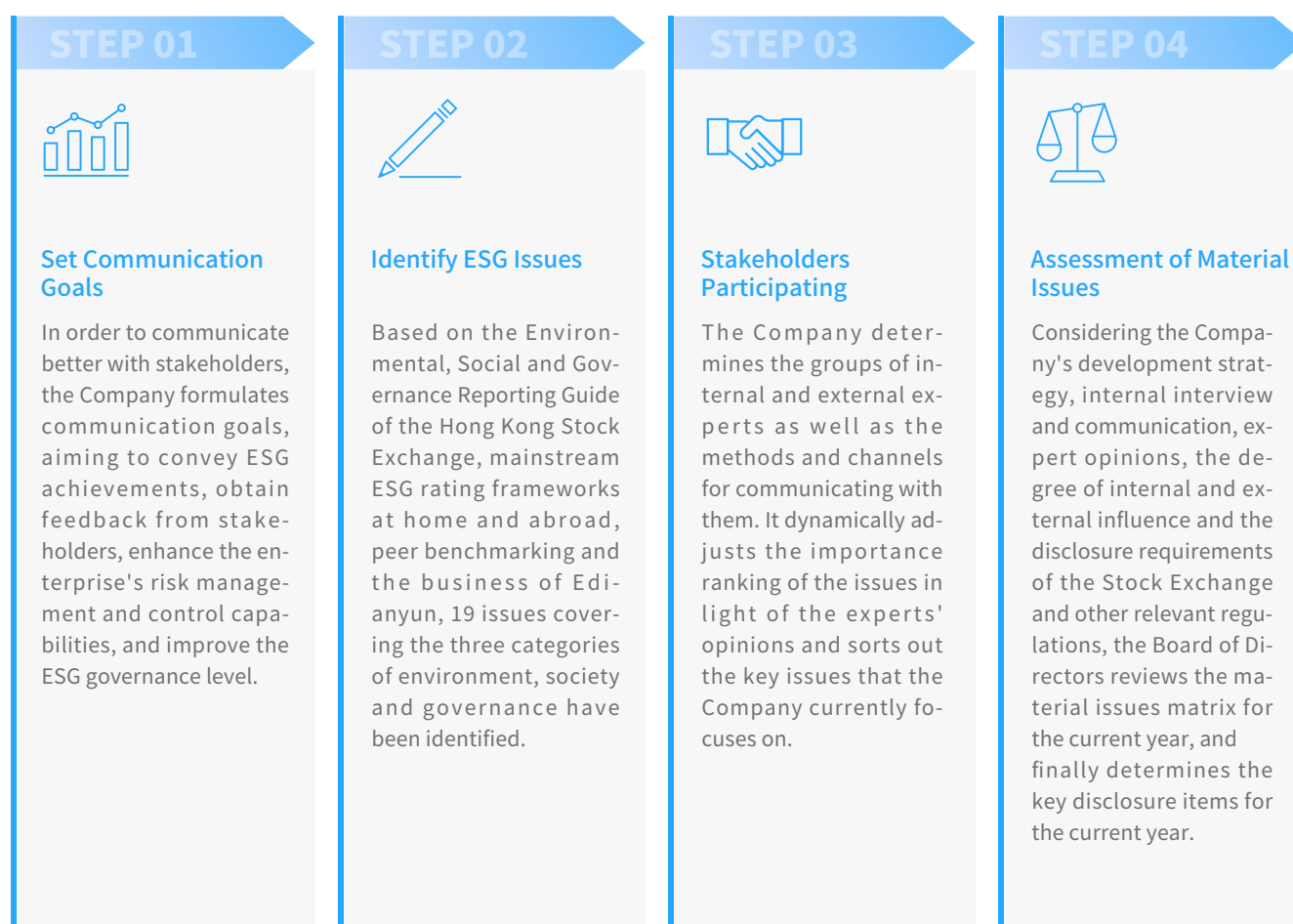
Mechanism for communication between Edianyun and its stakeholders

Assessment on material issues

The Company attaches great importance to the identification and management of material issues, focuses on the significant impacts of the Company in economic, environmental and social aspects, and takes this as the basis of ESG governance. The Company keeps close track of the feedback and suggestions from stakeholders regarding sustainable development issues, which helps to carry out ESG management work in an orderly manner and promote the sustainable development of the Company.

Analysis of material issues

Updated analysis and management of important issues are kept to accurately identify issues concerned by various stakeholders and enhance our understanding and responsiveness to specific issues. The Company regularly conducts analyses of material issues and questionnaire surveys among stakeholders. Through special communication and surveys with internal and external stakeholders, it aims to confirm the materiality of material issues. During the reporting period, based on the results of the stakeholder questionnaire surveys and the evaluation of the importance of issues in the previous year, based on relevant policies and regulations related to its business, GRI standards, the latest policies of the Stock Exchange, risk analyses of the issues, excellent ESG practices of peer enterprises, and the opinions of external professional consultants, the Company adjusted and revised 19 issues from two aspects: "The Materiality to Stakeholders" and "The Materiality to Business Sustainability".



Process to assess material issues

Matrix of material issues

We drew a matrix of important issues including 19 environmental, social, and governance issues in two dimensions : "The Materiality to Stakeholders" and "The Materiality to Business Sustainability". In 2024, our focus on R&D innovation, intellectual property rights, as well as climate change and carbon emissions continued to increase. In consequence, we identified 6 key issues of high importance, based on which we determined the disclosure boundary and key contents of this report. Edianyun's matrix of material issues in 2024 is shown in the following:



Edianyun matrix of material issues in 2024

Edianyun material issues list

 Environmental Responsibility	 Social Responsibility	 Corporate Governance
01 Climate change and carbon emission management*	05 Compliant employment and	15 Compliant operation*
02 Green operations	protection of rights and interests	16 Corporate governance
03 Waste disposal and recycling	06 Data security and privacy protection*	17 Risk management and control
04 Energy and resource management	07 Innovation R&D and intellectual	18 Business ethics and integrity
	property*	19 Value of sustainable finance
	08 Right and interest protection of	
	customers*	
	09 Product and service quality*	
	10 Responsible marketing	
	11 Employee training and cultivation	
	12 Health and safety of employees	
	13 Supply chain management	
	14 Social integration and contribution	

*These topics are identified by Edianyun as key issues of high importance.

02

Green Actions: Working Jointly Toward a Sustainable Future

Edianyun actively embraces the concept of a circular economy and is committed to promoting green practices. By integrating the concepts of green, low-carbon, and circular economy into its corporate operations, it injects green vitality into its business model. Our business model can achieve an annual reduction of 79,944 tons of carbon dioxide equivalent in greenhouse gas emissions under the current business scale, which is equivalent to planting 4,368,524 trees on the earth, greatly promoting the development of a green, low-carbon circular economy. These green practices not only demonstrate our responsibility as a responsible enterprise, but also bring long-term value and significance to the Company.

SDGs discussed in the Chapter



Material issues discussed in the Chapter

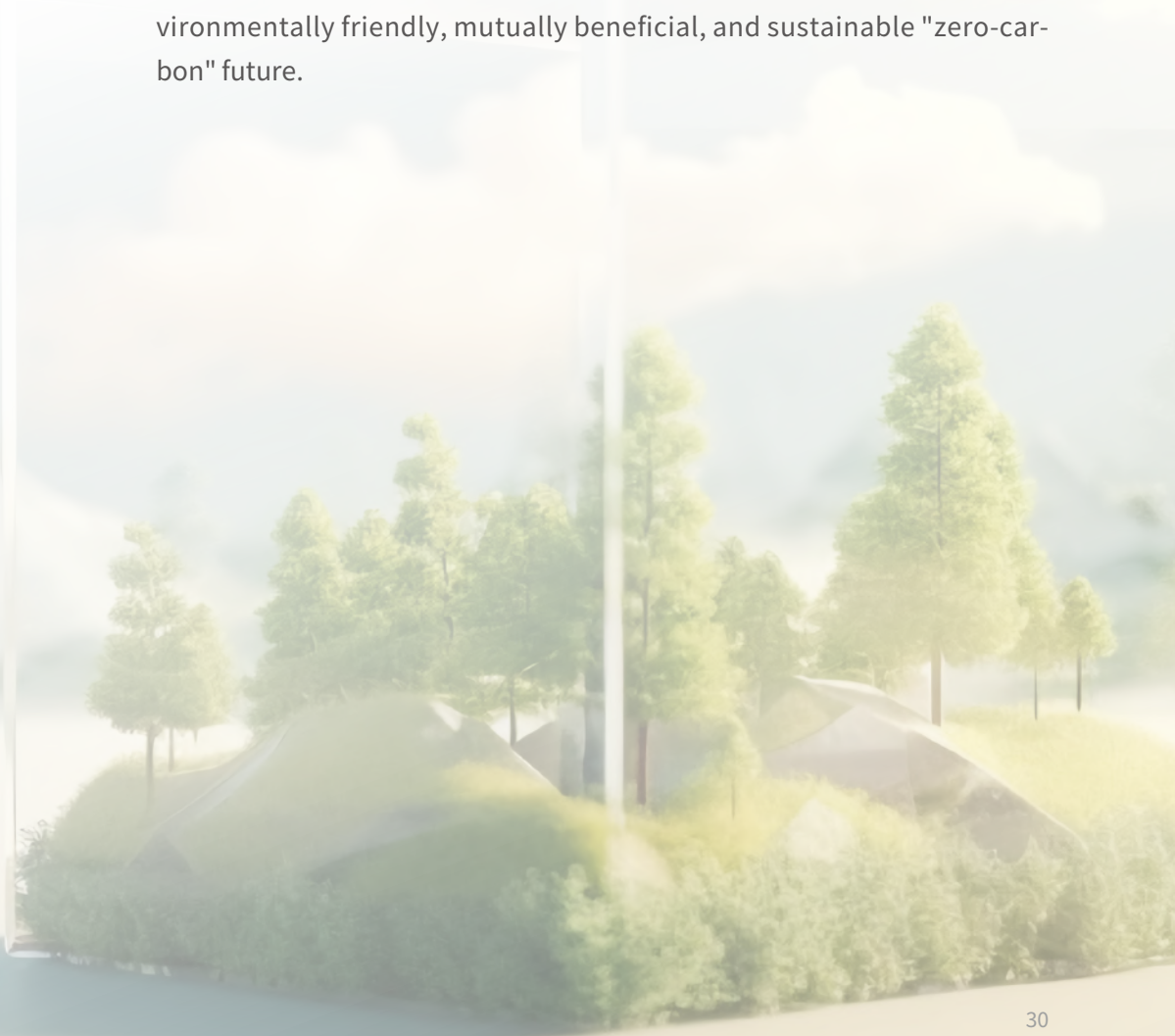
- Climate change and carbon emission management
- Energy and resource management
- Waste disposal and recycling
- Green operations

Tackling Climate Change

Edianyun focuses on the business risks hidden in climate change, carries out the identification, assessment and management of climate-related risks, and promotes the formulation of carbon emission management policies and measures in an orderly manner. In response to climate risks, we are keen to capture the potential opportunities, seize the business opportunities in economic and social transformation towards net zero emissions, and ensure that climate issues are deeply integrated into the Company's business decisions.

≡ Carbon emission management

Tackling climate change and promoting the transition to a low-carbon economy have become the shared mission of both the country and enterprises. Actively implementing the national "dual carbon" goals, Edianyun is committed to disclosing our carbon emission information in an open and transparent manner, and continuously explores ways to reduce our carbon footprint, with the aim of leading the industry towards a more environmentally friendly, mutually beneficial, and sustainable "zero-carbon" future.









Indicator	Unit	2024
Total greenhouse gas emission (Scope 1 + Scope 2)	tCO ₂ e	3,641.38
Direct emission (Scope 1)	tCO ₂ e	0
Indirect emission (Scope 2)	tCO ₂ e	3,641.38
GHG emissions intensity	tCO ₂ e/employee	2.18

≡ Climate risks and opportunities

During the reporting period, in accordance with the recommendations of the Task Force on Climate-related Financial Disclosures (TCFD), we defined and classified climate risks, and sorted out a list of climate change risks covering physical risks and transition risks. Of these, physical risks were subdivided into 6 items, and transition risks were summarized into 4 items. Centering on various risks and potential opportunities in the list, we conducted in-depth identification according to the extent of impact of the Company's business activities, and discussed the corresponding risk response strategies.

Physical risks

Risk type	Risk form	Risk impact
Extreme climate events	 Extreme precipitation	The increase in the intensity and frequency of precipitation may lead to an increase in the design and building material costs of the factory buildings, and the risk of assets being flooded.
	 Extreme heat	Heatwaves pose a serious threat to human health, energy supply and other aspects, and may lead to increased safety risks for customers and employees, supply chain disruptions, etc.
	 Tropical cyclones	The strong winds and heavy rains caused by typhoons lead to floods in coastal and low-lying areas, damaging buildings, transportation and infrastructure. It may lead to impacts such as operational disruptions and increased costs for repairing or replacing damaged assets.
Long-term climate change	 Water shortage	Long-term water resource shortage leads to a decline in water levels, threatening the ecological balance and causing water shortages in cities. It may lead to impacts such as reduced efficiency and increased operating costs.
	 Warming trend	Long-term climate warming leads to the frequent occurrence of extreme weather and the intensification of heatwaves. It may cause increased energy consumption and frequent health problems among employees.
	 Wet trends	The moist climate erodes the foundations of buildings, causes water accumulation on the site, and damages equipment and goods. It may cause asset write-offs and increased logistics costs.

Based on the results of physical risk identification, the Company will consider risk factors in site selection, operation and supply chain management, and plans to formulate relevant management and emergency response systems. The Company has actively responded to the transportation risks brought by the climate through customer communication, provided timely solutions, and ensured the delivery of equipment.

Transition risks

Risk type	Risk form	Risk description	Measures to minimize risks
Regulatory risks	Legal and policy changes	The government implements stricter climate policies and regulations, which may lead to an increase in compliance costs.	<ul style="list-style-type: none"> Actively track and respond to new regulatory requirements, strengthen communication with government agencies, and gradually establish corresponding climate risk management procedures in each business unit.
Market risks	Changes in consumer behavior	Consumers are more concerned about the actual impacts of climate change and prefer greener and more energy-efficient products.	<ul style="list-style-type: none"> Use remanufacturing technology to extend the lifespan of products, reduce the impact on the environment, and at the same time strengthen the research and development of energy-saving and environmentally friendly products and services to meet consumer needs and enhance the Company's competitiveness.
Technological risks	Transition to low-emission technologies	If the market demand for green and low-carbon products cannot be met, the Company may lag behind its competitors in existing technologies.	<ul style="list-style-type: none"> Strengthen the talent cultivation and retention strategy, improve the R&D strength, explore and apply low-carbon technologies, and cooperate with both industry practitioners and people outside the industry to promote technological progress.
Reputational risks	Increased concerns or negative feedback from stakeholders	Inadequate response to climate change risks or failure to meet the expectations of stakeholders may cause damage to the brand reputation.	<ul style="list-style-type: none"> Proactively release the results of climate change risk identification and response measures, and disclose environmental, social and governance reports in compliance.

Through business model and technological innovation, the Company is committed to promoting a win-win scenario between economic development and environmental protection. Our core business focuses on providing customized IT comprehensive solutions for small and medium-sized enterprises. In this process, with high equipment utilization efficiency and advanced remanufacturing technology, we have fully demonstrated our solemn commitment and remarkable achievements in the field of climate change response.

Response to climate opportunities

Opportunity category	Opportunity form	Opportunity description	Response to opportunities
Resources efficiency	Circular technology	<p>Broaden and develop a circular economy with the efficient use and recycling of resources as the core, and achieve the circular utilization of "resources - products - recycled resources".</p> <p>It may be achieved by reducing the product carbon footprint and raw material procurement costs, and recycling waste to improve operation and production efficiency.</p>	<ul style="list-style-type: none"> • Advocate the circular use of materials and the conversion of waste. • Based on the Company's core business of providing IT comprehensive solutions for small and medium-sized enterprises, continue to expand business segments through efficient equipment utilization and remanufacturing technology, and enhance business diversity and sustainability.
Market	Incentives from the public sector	<p>By participating in the infrastructure construction of key new areas, creating green factories, etc., the Company responds to the government's energy conservation and emission reduction plan, and thus obtains relevant subsidies or incentives.</p>	<ul style="list-style-type: none"> • Regularly evaluate and provide feedback on the government's policy incentives regarding energy.



Green and Circular Economy

Through business practices and product innovation, Edianyun has formed a continuously circulating eco-system by integrating the concept of the circular economy. We actively engage in the development of the green circular economy through innovative remanufacturing technology and the "Office Cloud" business model. Our remanufacturing technology can significantly extend the service life of IT equipment, thereby reducing the production demand for new equipment and the corresponding carbon emissions. Besides, our Office Cloud model provides enterprises with flexible IT equipment usage solutions. After the equipment is used, it will enter the remanufacturing factory for renovation and reuse. This model has not only improved the utilization rate of the equipment but also effectively reduced the generation of electronic waste, thus bolstering the development of the green circular economy. In 2024, Edianyun participated in COP29 as one of the first batch of companies initiating the "Circular Economy to Combat Climate Change" program. It was also included in the book *China's Practices in Developing the Circular Economy* as an example of new business models for green consumption.

CASE

Edianyun attended the first China-US Circular Economy Cooperation Forum

In September 2024, Edianyun was invited to participate in the first China-US Circular Economy Cooperation Forum organized by government departments such as the National Development and Reform Commission, the Ministry of Foreign Affairs, the Ministry of Industry and Information Technology, the Ministry of Ecology and Environment, the Ministry of Housing and Urban-Rural Development, the Ministry of Commerce, and the State Administration for Market Regulation of China, as well as the US Department of State and the Department of Energy. Yang Shanshan, the CMO of Edianyun, shared the Company's business philosophy of its one-stop office IT integrated solution and its successful experiences in the IT equipment remanufacturing sector during a forum.



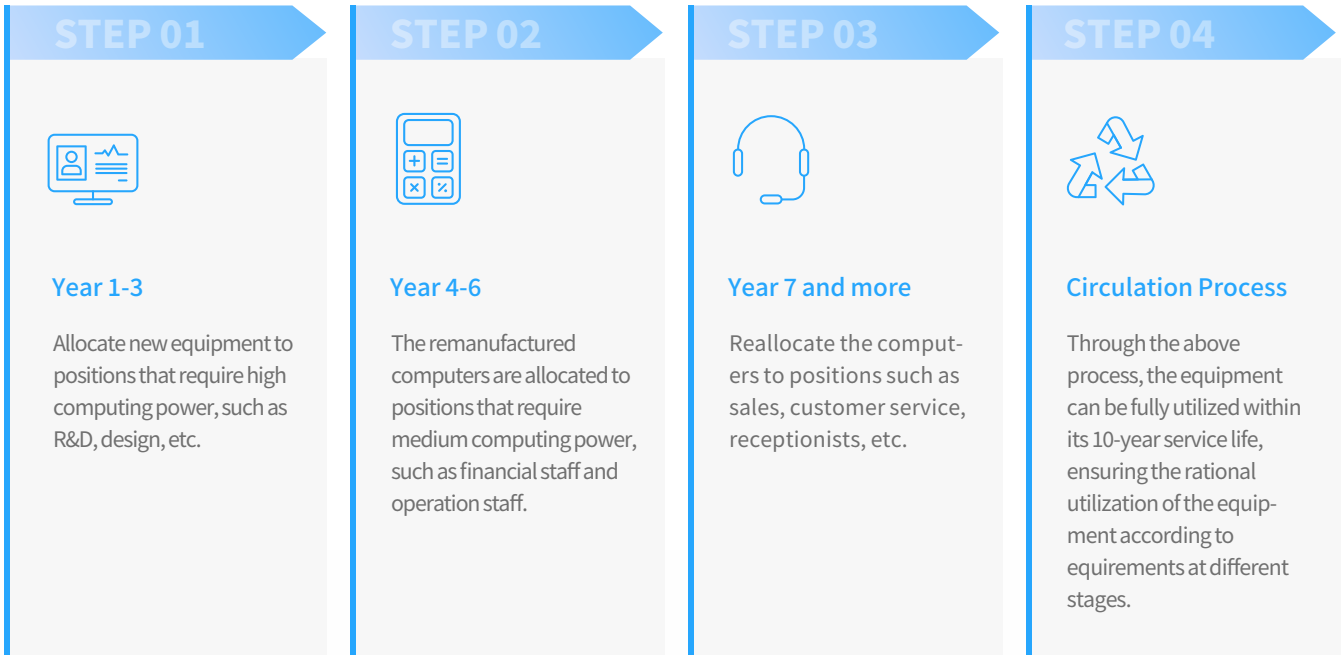
Yang Shanshan, CMO of Edianyun, is making a keynote speech

Business end

During the business operation process, we have gained a deep understanding and met the changing demands of small and medium-sized enterprises for office equipment at different development stages. Through innovative remanufacturing technology and the "Office Cloud" model, we have achieved the effective circular utilization of IT equipment. The "Office Cloud" model is like establishing a huge and efficient computing power pool, enabling small and medium-sized enterprises in China to allocate their IT costs to the shared equipment pool. Meanwhile, with a unique service network and remanufacturing capabilities, we have adopted innovative methods to realize the circulation and lifespan extension of the computing power of IT equipment across the whole society. We dispatch the computing power at the enterprise office end according to demand, reducing the waste of IT resources at the social level.

The subscription-based service model allows IT equipment to be continuously recycled and used at the client side, transferred to the appropriate demand positions, and the service life of the equipment is significantly extended through remanufacturing technology. We have independently developed 140+ automatic inspection and manufacturing procedures, and chip-level precision repair technology, which has increased the service life of the equipment from the traditional 3 years to 7-10 years, and the annual remanufacturing volume of computers has reached 856,821 units. The performance of the remanufactured "ready-made new machines" can be comparable to that of brand-new machines in the test scenario, effectively reducing the generation of electronic waste and helping enterprises greatly reduce their operating costs.

In addition, the remanufacturing technology allows a single device to serve different positions at different times, releasing the utilization value equivalent to that of three computers. In the way of social-scale operation, the equipment can be circulated and used between "first- and second-tier cities and third- and fourth-tier cities" and between "high-performance demand positions and low-performance demand positions", promoting the circular utilization of the equipment. These practices have made positive contributions to the national "dual carbon" goals and set a good example for promoting the green circular economy.



The circulation process of Edianyun equipment

Product end

Edianyun highly values the full life cycle management of products. Through the self-developed "Nebula System", we ensure that each device has a clear "life trajectory" from procurement and use to the final transfer, adjustment, and removal. Regarding the end-of-life treatment of equipment, we take the initiative to assume responsibilities and cooperate with third parties with the qualifications for recycling renewable resources. This process not only minimizes the environmental impact of products but also helps us achieve the best disposal of the equipment.

Green Operation System

In active response to China's major strategic decision to achieve the "carbon peaking and carbon neutrality" goal, Edianyun bears in mind the concept of green office in operation and management as it is committed to sustainable development with energy-saving and emission reduction measures from the source. During the reporting period, we acted totally with relevant laws, regulations, policies, and standards such as the *Environmental Protection Law of the People's Republic of China* and the *Energy Conservation Law of the People's Republic of China*, with neither environmental violations that may seriously impact the Company nor any water problem happening. We will set appropriate goals for emission, energy and water utilization efficiency based on actual operations for green development.

Honors and Awards

IT circulation drives development of various industries, Edianyun sets a model for green business

In January 2024, Edianyun stood out in the selection of the first "Golden Lion" excellent practice cases for high-quality development by China Fortune. With its green business model and outstanding environmental contributions, it was selected as the "Golden Lion" Excellent Environmental Responsibility Case of the Year. This selection activity was hosted by China Fortune Network, aiming to showcase the excellent practices of Chinese enterprises in implementing the new development concept and actively assuming social responsibilities. Edianyun's "Remanufacturing Technology Empowering Shared Offices" has been highly recognized by the expert review panel and the capital market, demonstrating its professional strength in the field of office IT remanufacturing and the results of more than a decade of focused practice.



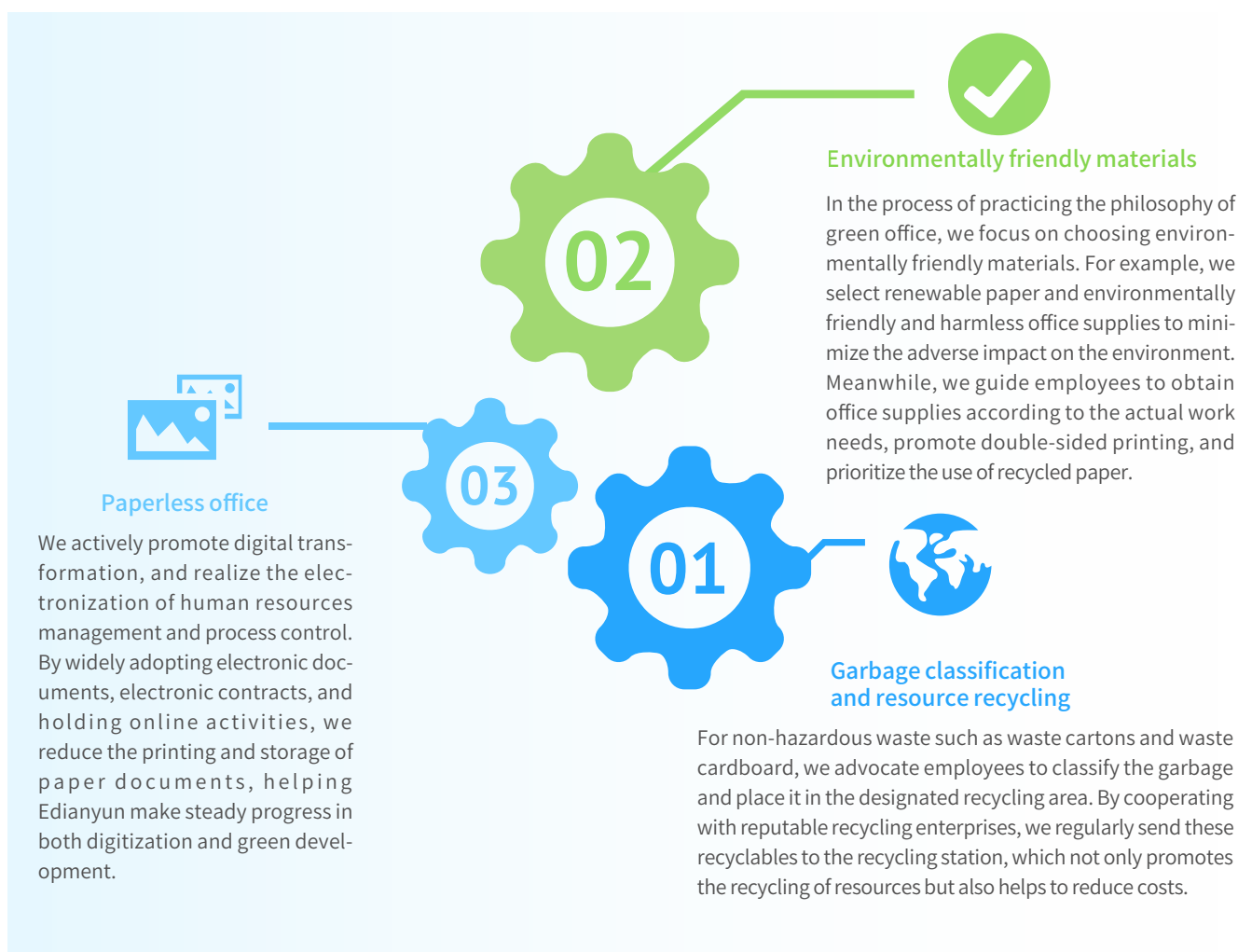
Edianyun selected as the "Golden Lion" Excellent Environmental Responsibility Case of the Year

Looking ahead, Edianyun will continue to focus on the office cloud sector, provide more cost-effective service solutions, and help small and medium-sized enterprises reduce costs and increase efficiency. In this way, the Company aims to promote the development of circular IT, contribute to achieving the "dual carbon" goals, lead the high-quality development of the industry, and create a green future together.

Green office practices

To create a green and low-carbon office environment, we work to promote a green culture in the working environment, practice the concept of green office, and continuously enhance employees' awareness of environmental protection and resource conservation. We guide them to develop good habits of saving energy and garbage classification, thereby fostering a favorable atmosphere of green office.

In the process of practicing the philosophy of green office, we focus on choosing environmentally friendly materials. For example, we select renewable paper and environmentally friendly and harmless office supplies to minimize the adverse impact on the environment and cut footprint. Meanwhile, we guide employees to obtain office supplies according to their actual work needs, promote double-sided printing, and prioritize the use of recycled paper.



Green office measures

Indicator	Unit	2024
Water consumption	Ton	6,436
Water consumption intensity	Ton/employee	3.85

≡ Recycling of packaging materials

For the packaging materials of the equipment returned by customers, we conduct a detailed inspection to confirm that they meet the packaging safety standards. After passing the inspection, these packaging materials will be recycled and used for the shipment of new equipment, so as to achieve the goal of reducing the consumption of packaging materials.

≡ Waste Management

For the waste generated by equipment maintenance, such as waste batteries, waste battery cores, and waste power cords, we will evaluate their potential for reuse after classification and recycling. For items with reuse value, we will screen them, and only those that meet the safety and performance requirements will be recycled or reused. For non-reusable waste, we will hand it over to professional institutions for processing to ensure that they are disposed of legally and safely. These institutions have the professional skills and facilities for handling hazardous waste, which helps to reduce its harm to the environment.

Indicator	Unit	2024
Number of recycled waste batteries	piece	212,888
Number of generated waste toner cartridges and ink cartridges	piece	204

03

Customer-oriented: Innovation -empowered Service



Edianyun is committed to a customer-centric approach, regards technological innovation as a powerful engine for development, and offers efficient and reliable solutions for customers. We have gained deep insights into customer needs, integrated the concept of sustainable development into product responsibilities; accelerated technological innovation, and continuously improved product performance and service quality. Meanwhile, we have established a complete security system to safeguard customer rights, interests, and data privacy across the board, helping enterprises achieve long-term stable development.

SDGs discussed in the Chapter



Material issues discussed in the Chapter



- Rights and interests protection of customers
- Product and service quality
- Data security and privacy protection
- Innovation, R&D, and intellectual property
- Responsible marketing

Focus on Product Liability

Edianyun always adheres to the core of customer needs, strives to provide high-quality, stable and reliable products and services, and helps enterprises achieve efficient and refined asset management in the wave of digital transformation. We are keenly aware that products are not only about performance and quality, but also a key carrier for implementing the concept of sustainable development. Therefore, we practice product responsibilities throughout the entire life cycle of products and actively promote the achievement of the goal of "responsible consumption and production".

≡ Product and service highlights

The Company has a deep understanding of the pain points of customers in the scenarios of digital transformation and efficient office. Aiming at problems such as the pressure of equipment asset investment, the weakness of IT operations, and the bottleneck of technical support, it provides small and medium-sized enterprises with comprehensive and high-quality office IT hosting solutions by leveraging the innovative circular subscription model. These solutions cover multiple fields such as office electronic product leasing, IT services, and SaaS software development. It makes every effort to create a fully integrated office IT ecosystem, helping enterprises easily move towards the path of asset-light transition of office IT equipment.

Moreover, Edianyun has carefully built a dense service network covering the whole country, and independently developed the "Nebula System" and the "Xuanji System" to provide personalized customer service solutions and optimize the full life cycle management of equipment, thus forming the cornerstone and driving force for the Company's business operation. In the future, the Company will further improve its products and services, enhance the service efficiency of the operation system, and create sustainable value for customers with professional technology and system advantages.

Pay-as-you-go Office IT integrated solutions

The Company's main service is to provide office IT integrated solutions primarily via the pay-as-you-go subscription method. Small and medium-sized enterprise customers usually face problems such as a large turnover of office staff, a large amount of IT equipment procurement, and high operation and maintenance costs of their own IT teams during operation. To address these business difficulties, we provide enterprise customers with diversified services including IT equipment subscription, equipment procurement, equipment inspection, and operation and maintenance management, so as to meet their needs in the entire process of equipment use. In this way, we help them enhance the flexibility and reliability of customers in using equipment and effectively reduce the risks related to office IT equipment. For used second-hand IT equipment, we also provide equipment transfer services, or sell the equipment through the online bidding platform "Epaiji" to achieve effective management of the entire product life cycle.

Well-established technical support services are an important feature of Edianyun's IT comprehensive solutions. In order to continuously consolidate the stability and timeliness of service response, the Company has independently developed the "Xuanji System" to dispatch more than 3,000 IT engineers across the country in a rational and intelligent manner. If there are any problems with the products, we will provide remote support response within 30 minutes, and dispatch engineers within 2 to 4 hours to arrange on-site maintenance to minimize customer losses and address the problem of high operation and maintenance costs of customers' IT teams.



Flexible Customization

Gain an in-depth understanding of the personalized needs for office IT of enterprises. They can operate in different industries and of different scales. Relying on cutting-edge technologies and profound industry accumulation, we keep refining the "pay-as-you-go" model.



High-quality Equipment

All the recycled second-hand equipment will be thoroughly inspected, repaired, and upgraded by a professional team, so that its performance indicators can reach or even exceed the industry standards. After that, it can be reused in the subscription cycle.



Sustainable Circulation

The "pay-as-you-go" model is inherently sustainable. Through an efficient equipment recycling and remanufacturing process, we extend the life cycle of IT equipment and effectively reduce the generation of electronic waste.

Pay-as-you-go Office IT integrated solutions

SaaS and GPT Product Services

Edianyun has continued to increase its R&D investment in the SaaS field, and delves into the pain points in enterprises' daily operations. By leveraging intelligent technologies, we have helped enterprise customers accurately grasp asset changes and optimize inventory management, which has significantly improved their internal operation efficiency. We have also provided customers with a new intelligent interactive experience to improve their decision-making levels.

The Company has launched SaaS products to meet the digital needs of enterprises. In 2024, we released product services that incorporated functions of large AI models such as GPT. Based on a deep understanding of the needs of general small and medium-sized enterprises, and through technological upgrades and expansions, we have developed GPT+ product services that are more suitable for general small and medium-sized enterprises. By doing so, we have helped enterprises use GPT services legally, reducing development difficulties and usage costs, and achieving more secure, convenient, and efficient applications.

CASE

Edianyun launched the GPT+ product "EChat", initiating a new business model of "IT + AI"

On February 27, 2024, Edianyun signed a national exclusive strategic cooperation agreement with SinoAge, and officially launched the GPT+ product "EChat" based on OpenAI GPT technology under the witness of Microsoft China. This product integrates functions of AI large models such as GPT services. Based on a deep understanding of the needs of general small and medium-sized enterprises, and through technological upgrades and expansions, we have developed GPT+ product services that are more suitable for general small and medium-sized enterprises. This enables enterprises to access GPT services legally, while reducing development difficulties and usage costs, and achieving higher security, convenience, and efficiency.

This launch marks Edianyun's transformation from the traditional IT service model to the new "IT+AI" business model, in an effort to effectively assist Chinese enterprises, especially small and medium-sized enterprises, in accelerating the process of digital transformation.



Key performance

During the reporting period,

Edianyun had

1,374,200

devices on service

The number of active customers reached

51,024

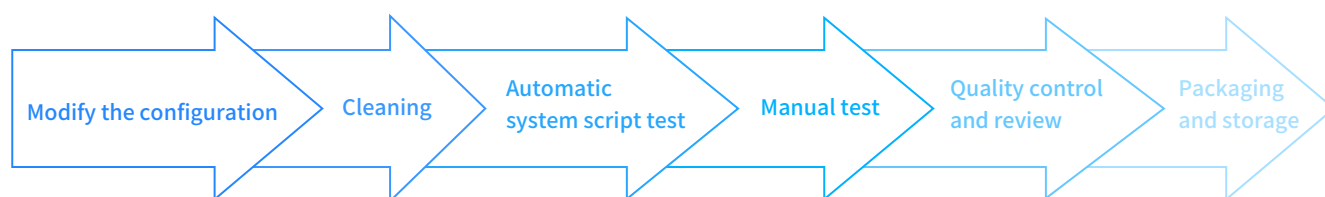
Saving

244,062,206

hours of IT office time for customers cumulatively

Product quality guarantee

Strictly complying with the *Product Quality Law of the People's Republic of China* and other laws and regulations, Edianyun regards product quality as the cornerstone of the Company's development. It has established a rigorous and complete quality management system, and has passed the ISO 9001 quality management system certification. The Company implements a standardized quality inspection process throughout the entire production cycle of its products. From the inspection of raw material procurement, to the sampling inspection of multiple processes during production, to the comprehensive performance test before leaving the factory, the quality is strictly controlled at each link. Through this approach, we aim to ensure that every device and every service delivered to customers is up to standard and even exceeds the standard.



Product quality management process

In addition, in the packaging process, we adhere to the green recycling principle. We conduct strict safety inspections on the packaging materials of returned subscribed products. Upon ensuring the safety standards are met, we promote their recycling and reuse step by step to reduce the use of disposable packaging materials. For scrapped materials, the product team conducts a detailed evaluation of each component by strictly practicing the concept of refined management, and screens out qualified components for reuse. In this way, we minimize resource waste and achieve full-process quality and resource control from the source to the end.



Key performance



During the reporting period,
among the sold or shipped products, there was **0** case
of recalled products due to safety and health reasons.

≡ Responsible product marketing

Edianyun performs responsible marketing as per requirements of the *Advertising Law of the People's Republic of China*, the *Trademark Law of the People's Republic of China* and other laws and regulations to include accurate, clear, and detailed information on product performance, quality, price, and others in promotion, refrain from exaggerated or false advertising, ensuring the authenticity and timeliness of products and services' marketing.

The Company attaches great importance to customers' experience and reputation. Following the philosophy of "listening to customers for product problems", we actively collect and organize customer feedback and transparently share it in marketing channels, enabling potential customers to understand the actual effects of products and services. Meanwhile, based on accurate market research and customer segmentation analysis", we take a customer-centric approach, customizing and recommending suitable product and service combinations for customers with different demand levels and industry characteristics. In terms of price strategy, Preferential conditions are clearly disclosed on our official website, creating a transparent, fair, and just marketing ecosystem and allowing customers to consume with peace of mind.

Updates of Innovative Technologies

Edianyun prioritizes the development of innovative technologies, lists innovation R&D and intellectual property protection as key points of the Company's development, and continuously invests resources to promote the iterative upgrade of innovative technologies. Through measures such as optimizing the core remanufacturing technology and establishing a systematic innovation project management model, we have accelerated the upgrade of innovative technologies and improved service quality and operation efficiency across the board.

Empowerment of product innovation

Building upon the innovation project working model, Edianyun has independently developed a number of innovative technologies, greatly enhancing the Company's service capabilities and operation capabilities. The Company has also continuously refined its remanufacturing technology, significantly extended the service life of equipment and provided customers with high-quality and valuable office equipment.

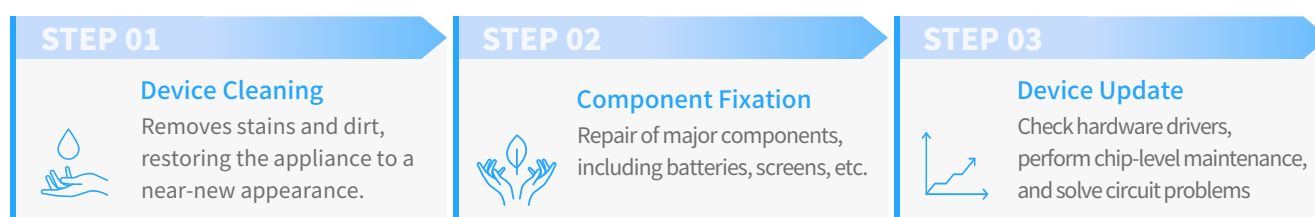
Edianyun remanufacturing

As a major provider of office IT comprehensive solutions in China, Edianyun focuses on innovation and R&D and continuously optimizes the Company's IT equipment remanufacturing capabilities. The Company has independently developed more than 140 automatic detection, manufacturing procedures, and chip-level precise repair technologies, which can extend the original lifespan of computers from 3 years to 7-10 years, maximizing the value of IT equipment. In addition, the Company has won a number of innovation honors, including the title of National High-tech Enterprise and National-level "Little Giant" Enterprise. In 2024, the Company made further progress in product innovation, pursued excellence in the field of innovation, and won a number of honorary awards.

Honors	Issuer
China Service Practice Demonstration Cases	Ministry of Commerce of the People's Republic of China and People's Government of Beijing Municipality
Outstanding Achievement in Special Exhibitions	Ministry of Industry and Information Technology of the People's Republic of China (MIIT), the People's Government of Hunan Province, and the China Center for Information Industry Development (CCID)
Top 20 Scientific and Technological Achievements in the Global Intelligent Frontier Technology Field	People's Government of Tianjin Municipality and People's Government of Chongqing Municipality
The 20th Ingenious Technology Award	People's Daily
"Golden Lion" Excellent Environmental Responsibility Case of the Year	China Fortune Network
2024 Outstanding Digital Solution Award	China Finance Summit (CFS)
2024 Outstanding Brand Image Award	China Finance Summit (CFS)

Awards of Edianyun in the field of innovative technologies in 2024

The remanufacturing technology is a highlight technology of the Company. Unlike ordinary product maintenance, the remanufacturing process adopts the minimally intrusive and most effective approach to repair the equipment, so that it can be restored to a state that meets the initial performance specifications and default configurations. Through innovative technologies, we can accurately identify product failures and repair the faulty units to a new or better-than-new state within ten days through a standardized process, greatly improving the equipment utilization rate.



Process of Edianyun remanufacturing

In equipment testing, keyboard testing has long been a key challenge in remanufacturing. During the reporting period, the Company continued to upgrade its remanufacturing technology and put into production the self-developed keyboard testing robot, increasing the keyboard pass rate to 99.9%. With this upgrade, the Company's self-developed keyboard testing robot can achieve automatic inspection of keyboards, effectively improving the testing accuracy of keyboard parameters. Additionally, its unique "Intelligent Sky Eye" function further enhances the efficiency of keyboard testing through automatic recognition technology.

Case

Edianyun's Defect GPT production line realizes the application of AI large model and remanufacturing technology

In June 2024, Edianyun showcased its latest remanufacturing achievement at the World Intelligence Expo - the Defect GPT production line, which is also the industry's first fully automated remanufacturing production line that deeply integrates the AI large model and remanufacturing technology. This production line is capable of conducting 81 professional automated tests such as keyboard testing, appearance testing, screen testing, interface testing, and sound testing, with defect omission rate below 0.01%, laying a solid foundation for improving the quality of remanufactured IT equipment.

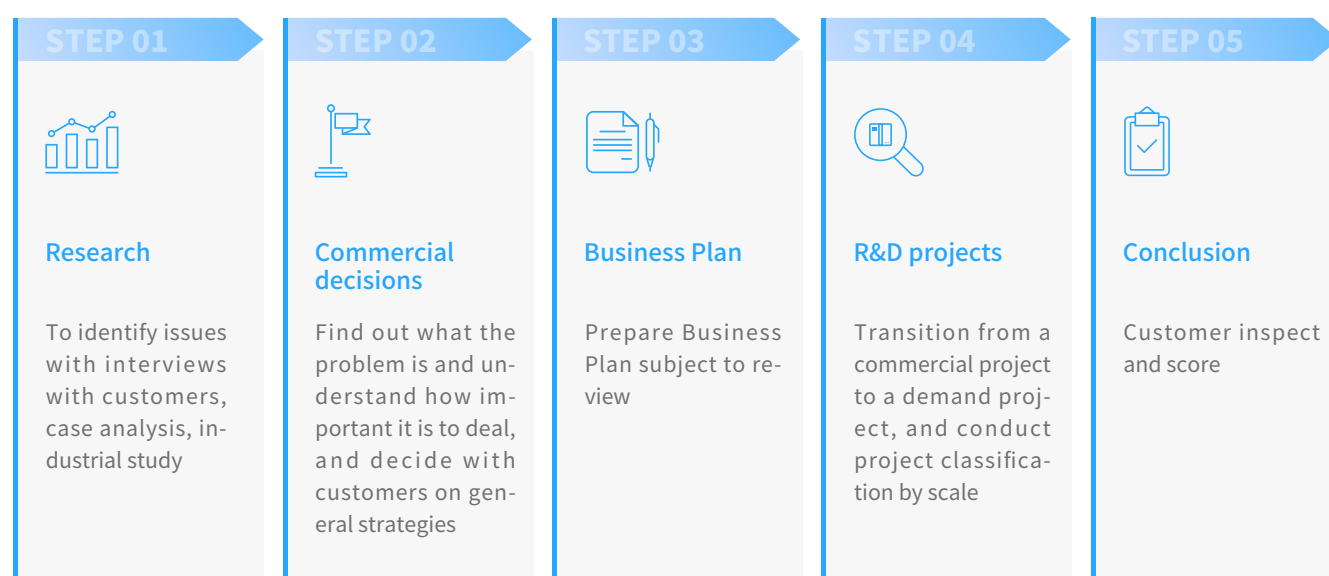


Defect GPT workspace

Innovative project management model

The R&D center of Edianyun is mainly responsible for the development and management of the Company's innovation projects, builds the development working model of innovation projects, and clarifies the specific steps of project R&D, thereby facilitating the steady development of innovation work. The Company has developed multi-

ple projects based on the innovation project working model, including the asset custom entry process of SaaS software, the construction of the permission management system, and the Ebandian handheld printer. Apart from product and service innovation, the Company also uses this model to optimize internal operations and innovatively upgrades its self-developed test platform, management platform, and corporate digital security.



Innovation project working model of Edianyun

In addition, we attach importance to the recruitment and cultivation of innovative talents. To encourage employees to engage in innovation R&D, we provide bonuses to individuals or teams that propose innovation projects through the innovation project incentive mechanism. The CEO has also established the "Outstanding Innovation Award" to evaluate excellent projects of the year and grant additional rewards. Notably, innovative ability is also one of the important criteria for the Company to evaluate employees' overall competencies. By doing so, the Company aims to stimulate employees' innovative awareness and creativity.

Research and training on innovation methodology

The Company has conducted in-depth research on the innovation methodology of the strategy department, and carried out special training for strategy personnel, focusing on improving their abilities in analyzing and solving complex problems. Through systematic research methodology research and practical guidance, the Company helps the strategy team optimize the decision-making process, improve innovative thinking ability, and respond to business challenges in a more efficient way, thereby promoting the upgrade of the corporate strategy.

Intellectual property protection

Strictly complies with relevant laws and regulations such as the *Patent Law of the People's Republic of China*, the *Copyright Law of the People's Republic of China*, the *Trademark Law of the People's Republic of China* and the *Anti-Unfair Competition Law of the People's Republic of China*, Edianyun continues to strengthen the protection of its own and other intellectual property rights by incorporating intellectual property protection into employment agreement and highlighting the importance in the Employee Handbook. In 2024, the Company further raised its R&D investment. By optimizing the core remanufacturing technology, it overcame a number of industry challenges and increased the added value of its products. It also established a systematic innovation project management model to achieve efficient control of the entire process from idea incubation and project promotion to the transformation of achievements.



Key performance



In 2024, the Company applied for **5** invention patents and **13** utility model patents.

Right and Interest Protection of Customers

The protection of customer rights and interests is of utmost importance in Edianyun's operations, permeating every link of pre-sales, in-sales, and after-sales services. By taking measures including optimizing the communication mechanism, efficiently solving customer problems, and implementing refined management of equipment risks, we have enhanced customers' satisfaction and loyalty towards the brand, products, and services.

≡ Optimization of customer communications

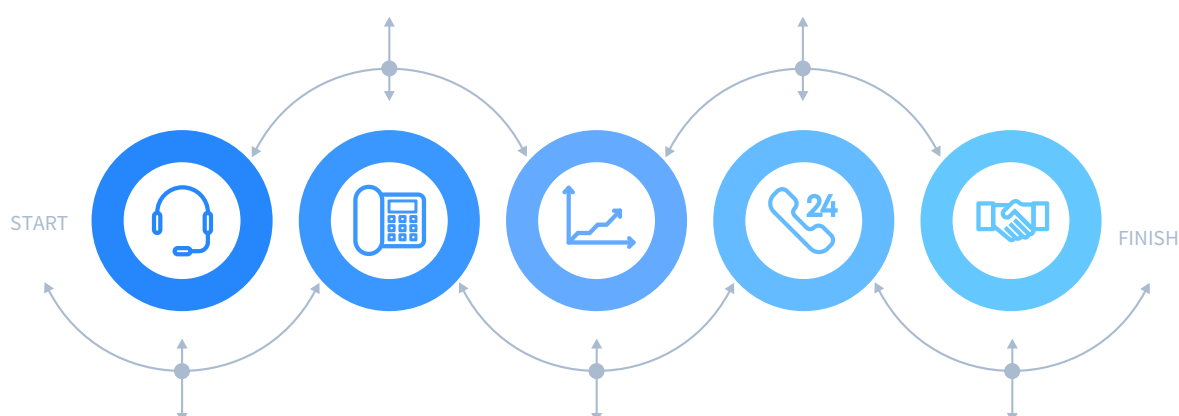
The Company has always been committed to improving service quality, taking the expectations of every customer as the driving force for progress. To this end, we actively expand and smooth communication channels, consider customer feedback as the key to understanding their needs and optimizing services, and ensure that we can respond promptly and meet customers' diverse needs.

Hotline Feedback

We offer a multi-channel and multi-functional communication platform, covering a variety of feedback channels such as telephone, email, online customer service, social media, etc.

Round-the-clock Fast Response

We provide 24/7 uninterrupted customer support, respond to customer issues in a timely manner, and provide regular system inspection and performance optimization suggestions.



Pre-sales Consulting

A convenient and easy-to-use online service program is embedded on the official website, enabling real-time communication with professional consultants anytime and anywhere to obtain detailed product and service information.

Improved Satisfaction

By continuously improving the communication methods, resolving customer complaints promptly, and managing customer equipment risks, we are committed to improving customers' satisfaction with the brand, products, and services.

Worry-free After-sales Service

We have formulated and disclosed standard after-sales service commitments, covering contents such as repair timeliness, fault handling procedures, return and exchange policies, etc., to give customers a worry-free experience after purchasing.

Hotlines for customer feedback

Customer service:

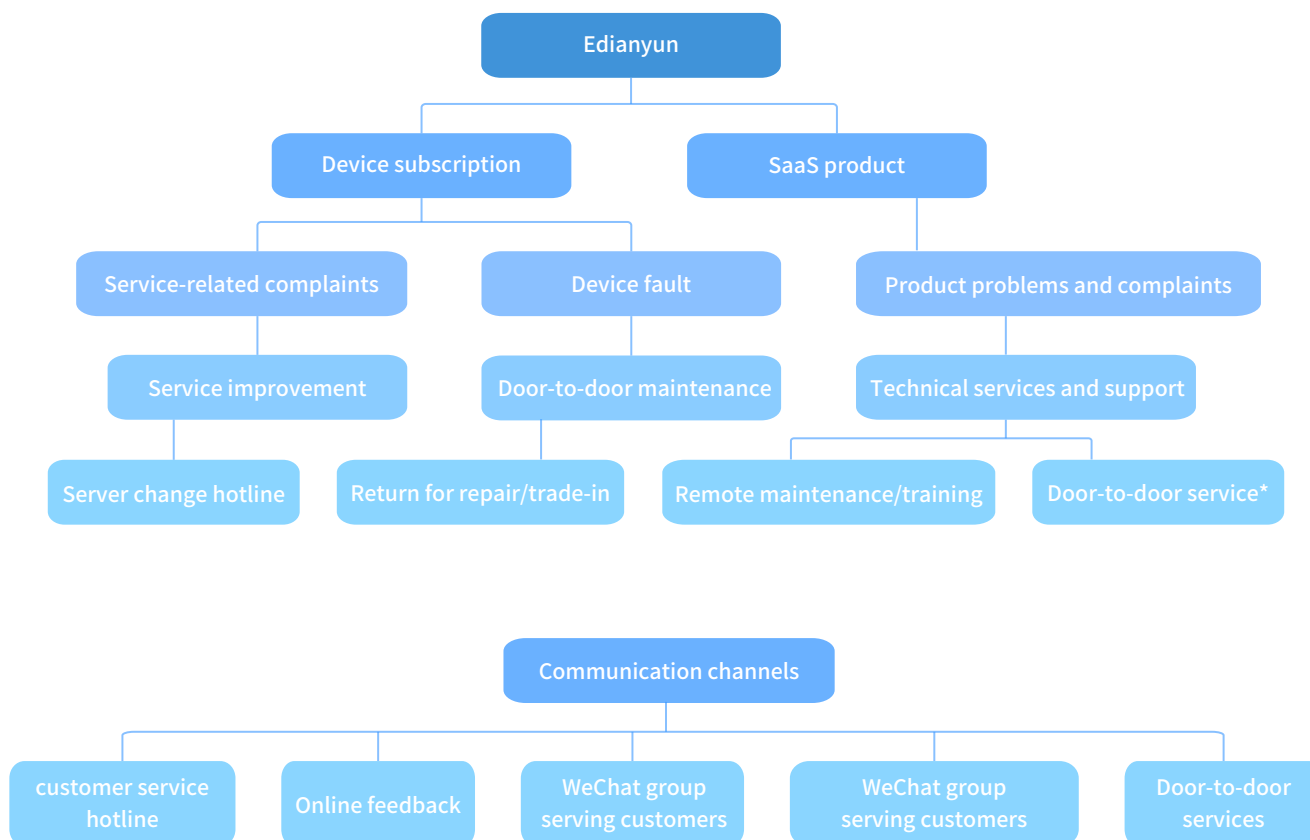
400-886-9528

Pre-sales service:

400-810-9528



We develop and implement a dedicated product and service complaint system and methods, which functions to clarify communication channels for different types of complaints, and responds quickly by types. If technical issues occur with the software, we provide 5×9 hours of after-sales support; for minor and common issues, the after-sales team promises to resolve within 1 to 2 hours; for major issues, our professional team delivers solutions within 24 hours. In addition, the Company designates a special person to manage customer communication accounts, which makes possible cross-departmental communication and collaboration as well as joint efforts to provide customers with more professional, faster, and more satisfactory after-sales services.



* Epandian door-to-door service cities include Beijing, Shanghai, Guangzhou, Shenzhen, Hangzhou, Suzhou, Nanjing, Tianjin

Product and service communication system and methods

Beyond these efforts, product delivery processes are strictly monitored to minimize customer complaints and product failure rates. Internal monitoring indicators are used to reduce the rates, and a more standardized product delivery process is formed on a gradual basis, effectively reducing the inconvenience and troubles caused to customers due to failures.

Case

Optimizing internal management to enhance shipping efficiency and customer satisfaction

To further improve customer satisfaction, the Company has established a comprehensive customer feedback management system. We set up feedback access points on multiple platforms, form a professional customer service team, and conduct regular follow-ups with customers to ensure that customer needs are promptly addressed.

In actual operations, the Company makes full use of the customer feedback mechanism to deeply analyze customer requirements and optimize internal management processes. We have established an efficient customer feedback classification and response mechanism, enabling the customer service team to quickly identify and relay shipping-related issues. Besides, the Company has also strengthened order flow management, optimized warehouse allocation and logistics cooperation, and improved shipping responsiveness. Through regular customer follow-ups, it collects feedback on optimization measures and continues to improve processes accordingly.



Key performance



During the reporting period,
there were

0

product-related complaints/lawsuits
in Edianyun

98%

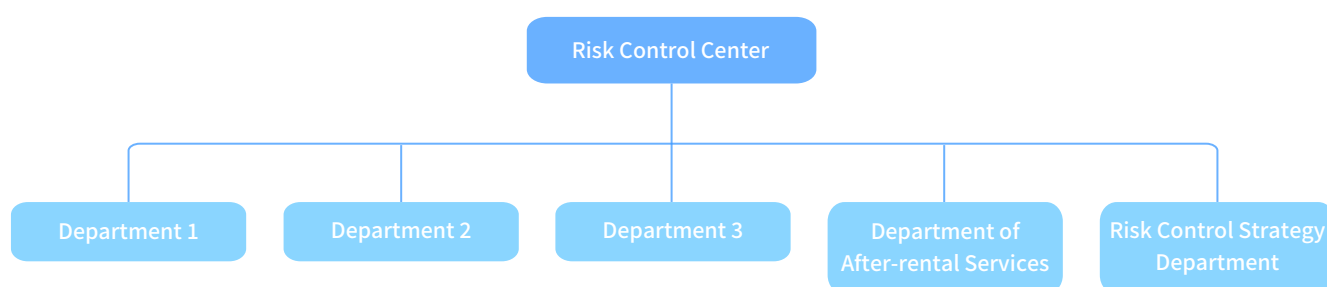
Customer satisfaction

100%

of service complaints
were resolved

Service risk management and control

Edianyun Risk Control Center bears the dual task of providing customers with deposit-free services and ensuring the safety of corporate assets. In the center, a risk management system with a clear division of labor is established to divide risk management tasks on the business side according to geographical and functional factors. Specifically, Department 1 and Department 2, respectively responsible for businesses in different regions, need to timely solve urban quotas, conduct risk investigations and handling; Department 3 works for the Department of Sales, responsible for risk control approval and management; Department of After-rental Services is responsible for after-sales management, like overdue payments from customers that may pose risks to our operations. Besides, the Center also sets up a Risk Control Strategy Department, responsible for proposing risk control strategies and improving risk control capabilities and customer experience through projects.



Organizational structure of Edianyun Risk Control Center

Stronger risk management

The Risk Control Center introduced an intelligent risk management system, which strengthens the improvement of the management system and the application of intelligence-based risk control approaches. The Center continues to enhance risk investigation and early warning monitoring so that asset quality is stable generally. Through experience review, survey of the risk industry, and regular data review, the Center can formulate effective risk response strategies, timely understand customer situations, identify risks more quickly, and continuously upgrade and optimize the system.

Risk control training is provided by the Center in order to comprehensively enhance the customer management and risk control capabilities of the sales team. It also acts to enhance risk awareness on the sales side and the overall risk response and management efficiency on the business side.

Optimization of the risk audit process

Edianyun Audit Department reviews and approves activities related to the process, quality, and operation of other departments including the Risk Control Center, and provides customers with a more standardized service experience. As per the *Audit Management Measures* that the department has formulated, risks related to general operations on the customer side are managed, various problems on the customer side are identified, and feedback are provided for the purpose of protecting the rights and interests of customers and the Company. The audit work should be arranged by the Audit Office under the direct supervision of the Chief Operating Officer (COO).

Audit and review work is conducted in two aspects: risk control line and growth line. We arrange routine and special audits respectively on operational processes and violations of risk control personnel, and develop audit procedures to promptly identify problems and report to business department or the management. The same client is inspected and audited by different professional auditors grouped by time and region, who should identify and intercept the identified risk to avoid any loss. The audit department reviews card-based risk assessments and behavioral compliance of salesmen to identify, rectify, and manage any internal risk that may affect rights and interests of customers.

Routine audits

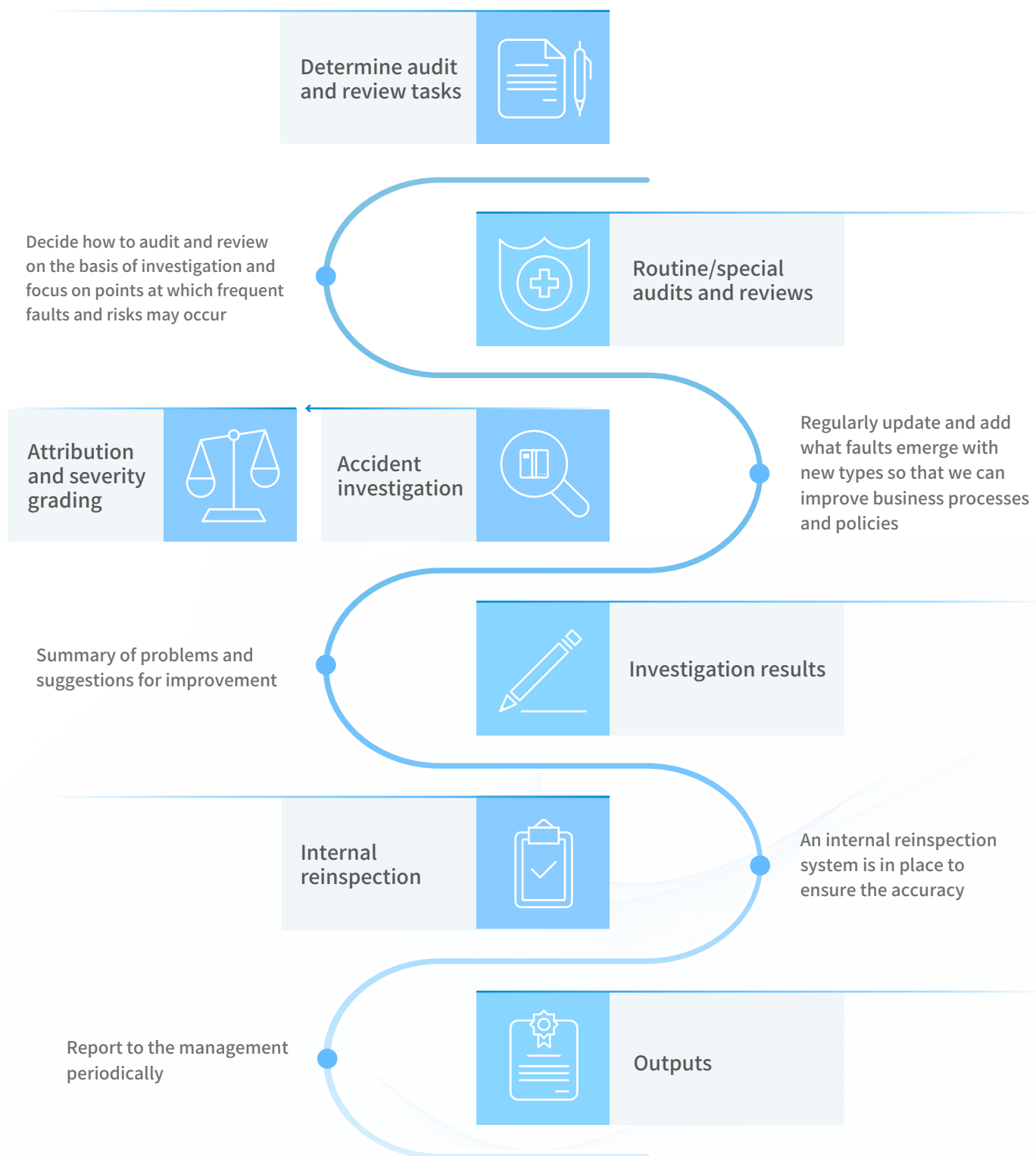
- ▶ Purpose: detect risks for customers who subscribe our devices in order to control and avoid losses.
- ▶ Approach: review on systematic data, reports, online published information and operation tracks.

Special audits

- ▶ Purpose: conduct survey on suspected violations or time-limited audits.
- ▶ Approach: investigation planning, in-person interviews and researches, examination on online operation logs, check by calling customers.

Risk audit work

Starting from the customer side, our audit and review process involves the arrangement of audit tasks, feedback on the degree of risk and follow-up on subsequent solutions. The audit department submits a summary of risk factors to the management when related problems are solved, to help continuously optimize the risk management system. In addition, the department provides training to newly hired audit personnel so that they are familiar with the methodology, including internal training, post-practice in the business department, and post-practice in audit operation, as a way to keep the departmental operation at a high level and rigor. Moreover, the department also organizes regular employee training to help its staff keep abreast of policies, operations, and business details, aiming at providing professional reserves for smooth internal operations.



Audit and review process

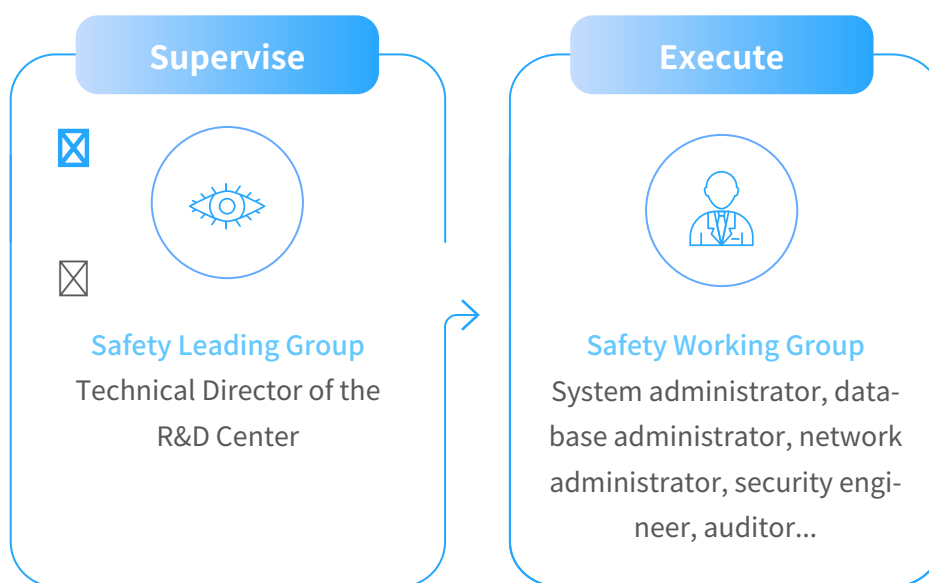
Privacy and Data Security

Edianyun attaches great importance to information security and privacy protection work and make every effort to build a strong data security defense line to ensure the privacy data security of the Company and its customers are well-protected. To protect the privacy and data of itself and its customers, the Company has established a strict data security management system, accompanied by a series of management policies, to ensure strict internal controls for its employees. Security management measures applicable to product and service types are taken, with regular checks and optimizations in place to ensure that data security and privacy protection are performed as part of routine business and services.

≡ Security management system

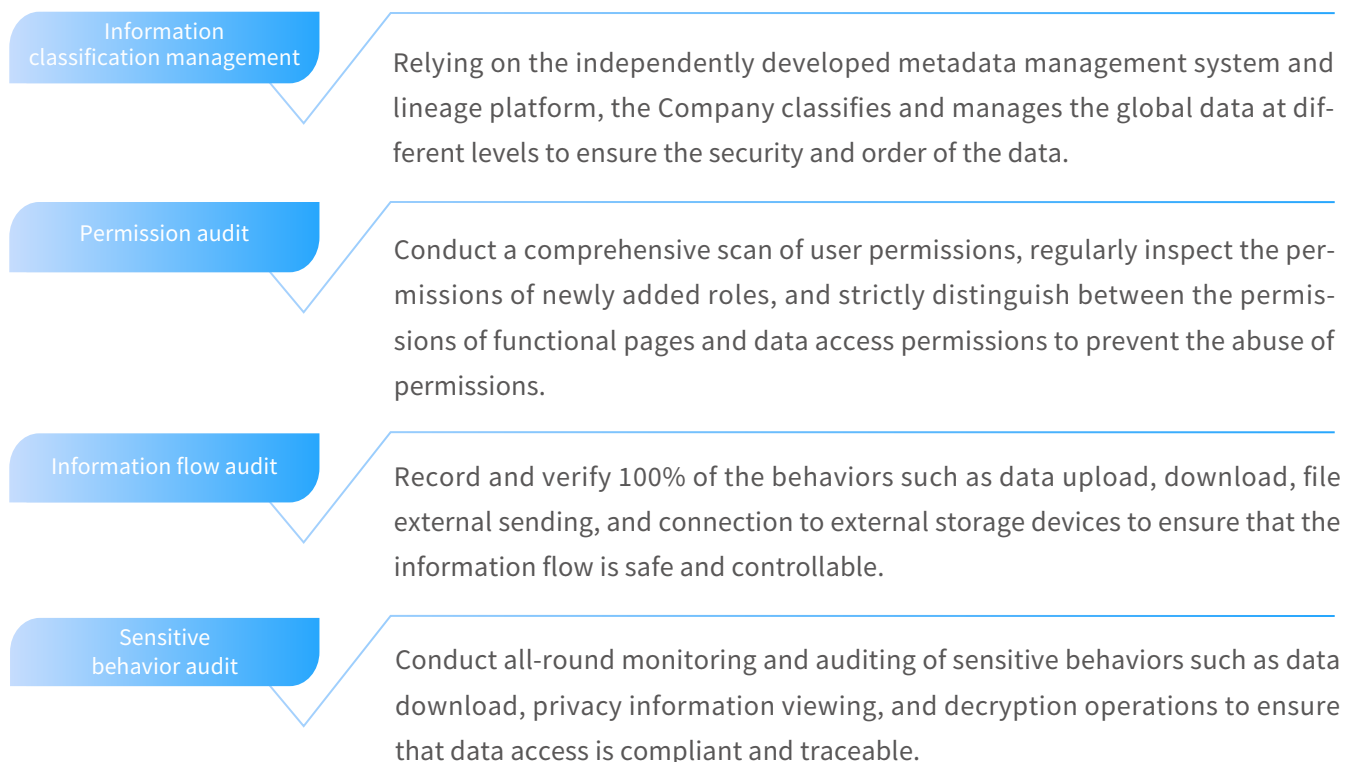
Edianyun acts completely with relevant laws and regulations such as the *Personal Information Protection Law of the People's Republic of China* and the *Data Security Law of the People's Republic of China* to establish a rigorous data security management system framework from multiple aspects such as organizational structure, institutional processes, and technical safeguards. A dedicated data security management team has been formed to be responsible for formulating and implementing data security strategies. A sound data access rights management system has been established to strictly define the data access levels of internal personnel, ensuring that data usage is compliant and controllable. Advanced encryption technologies have been introduced to encrypt data throughout its entire lifecycle during the processes of transmission and storage, preventing data from being stolen or tampered with.

The Company's safety management system covers all business processes, including the management of customers' personal accounts, the purchase of products and services, the use of products, after-sales guarantees, and the management of equipment after use, etc., legally ensuring the security of customers' data and personal information. The Company's behavior audit system will retrieve the behavior records and promptly freeze the permissions of employees with problems to prevent internal employees from leaking data and ensure the security of sensitive information.



Management structure of Edianyun's data security work

The Company has established a complete security audit mechanism, conducts regular security audits every month, and conducts an additional comprehensive audit every six months. A total of 14 security audits were completed throughout the year. The audit content covers several key areas, including:



The audit results show that in 2024, there were no major security accidents and risk exposures in the Company, and no customer or user information leakage occurred, further demonstrating the effectiveness of the Company's data security management.



Key performance



During the reporting period,

14

information safety audits were conducted

Recording and inspection rate of
information flow and sensitive behaviors**100%**

≡ Improve privacy protection

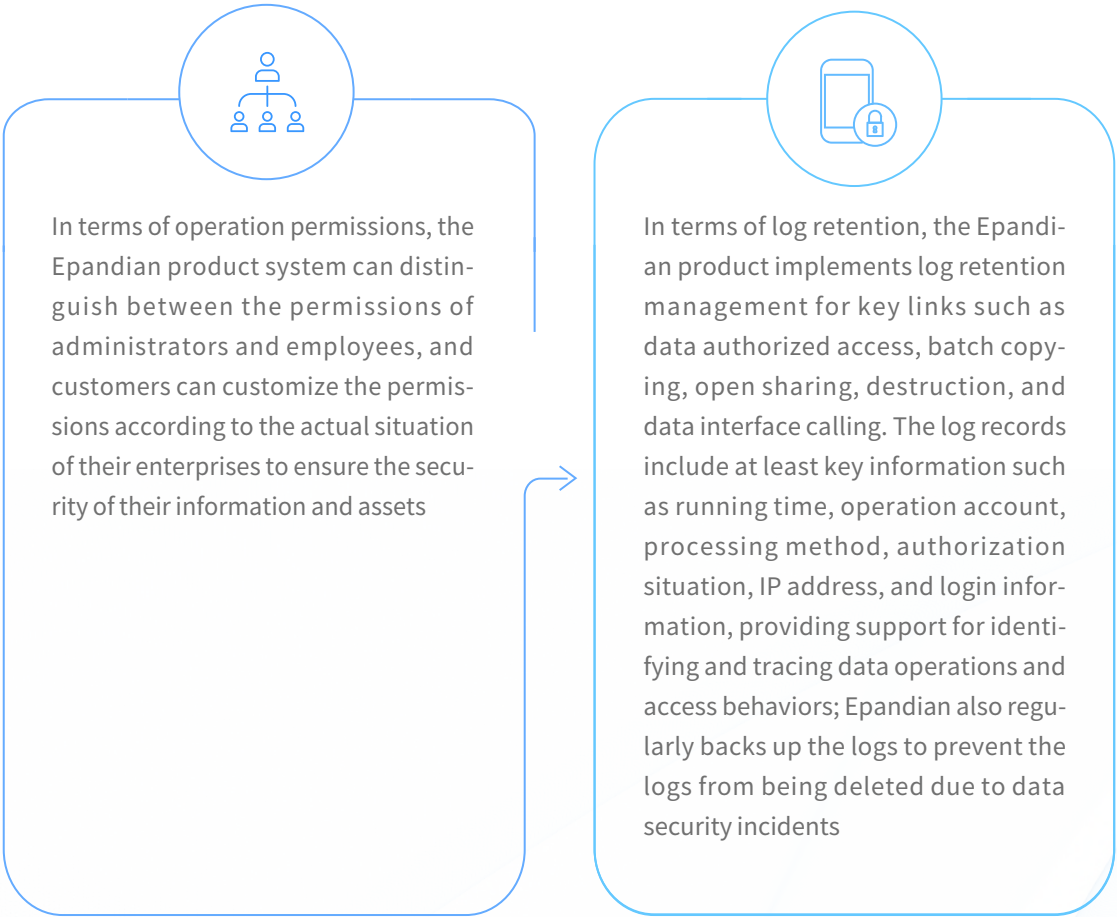
To ensure the privacy and information security of its products and services, the Company adopts diversified management models and methods according to their characteristics, so as to ensure the effective implementation of information security and privacy protection work. In the equipment leasing and sales process, we ensure that the equipment data is thoroughly cleaned and the customer's use record is completely erased when it is returned, so that data leakage will not occur; in pre-sales communication, we sign a strict confidentiality agreement with the customer to clarify the confidentiality responsibilities of both parties and protect the customer's business secrets; at the background operation level, an intelligent early warning mechanism is established to monitor abnormal data access behaviors in real-time. Once a risk is detected, an emergency response will be immediately initiated to promptly block the risk of data leakage.

Office device subscription information security in Edianyun

We will communicate with customers about IT device leasing before they decide, and clearly tell them that customer information is not accessible to the Company. Confidentiality and hard disk retention service agreements are signed as required by customers so that they can retain data on the hard disk after using the device. Customers need to format the disk before returning the device if they choose not to retain the data. Otherwise, we will format the disk again when reassembling the device that is returned so that any customer information on the device can not be exposed.

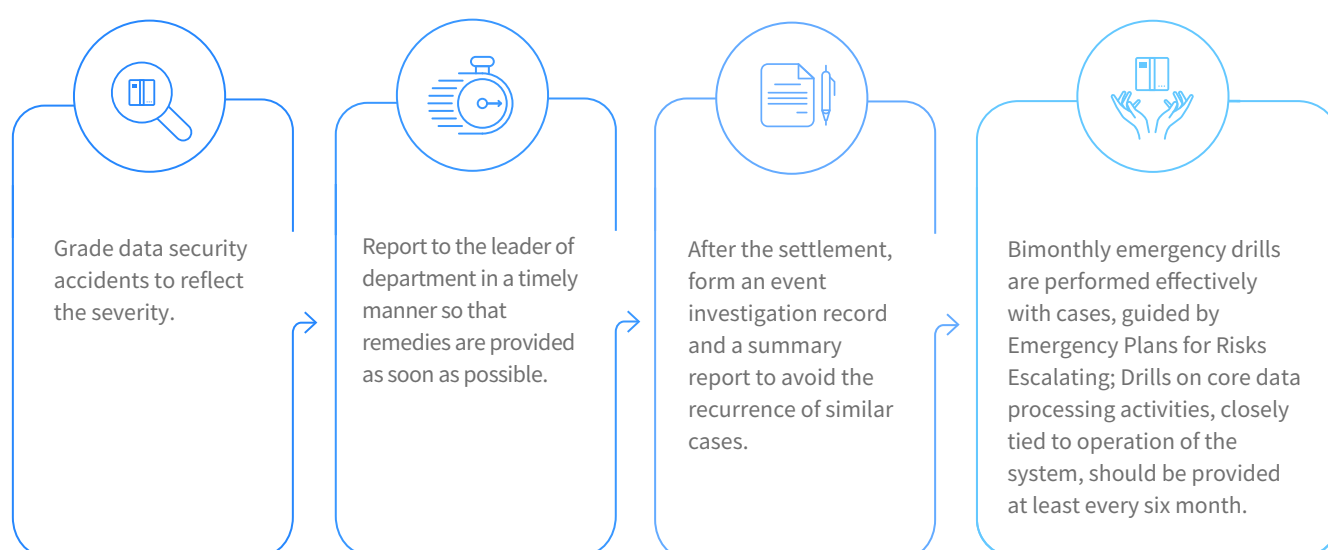
Information security of SaaS product Ebandian

We assist customers in understanding security measures for user account allocation, activation, use, change, and cancellation on the corporate data processing platform before the Ebandian product is used, as well as requirements and procedures for account-related operation approval. Additionally, we focus on the preparation and regular update of the system permission allocation table, and issues such as account recall, account permission changes, and silent account security for former employees. At the same time, the Ebandian product involves strict management of operation permissions and log retention to ensure the security and confidentiality of personal user information.



Management of operation permissions and log retention

In addition, we make continuous efforts in the security management of our products in data cooperation, contact with the data security supervision and management department and the execution and cooperation department of our partners to understand their data security methods and implementation requirements in external cooperation. At the same time, we develop and implement the *Data Security Emergency Plan* to minimize consequences of data security incidents that occur when customers use the software, and grade events according to the *Cybersecurity Emergency Response Plan for Public Internet Network* and the impact of data security incidents on legitimate rights and interests of enterprises and personal information subjects and provide remedial measures in a timely manner.



Ebandian data security emergency response plan

Key performance

During the reporting period,

there were **0** risk events related to the leakage of customers' personal information or threats to the Company's data security.

04

People-centered: Co-creating Harmonious Society

Edianyun firmly believes that talents are the key drivers to our sustainable development. The Company highly values the protection of employees' rights and interests and takes measures to promote their all-round growth. Edianyun is committed to creating a diverse, equal, and inclusive workplace environment. It provides employees with rich training and development opportunities, establishes a reasonable salary and welfare system and career development path, and stimulates employees' creativity and potential. The Company lends ears to the voices of employees, provides them with the necessary support in a timely manner, ensures employees' occupational safety and physical and mental health, and works together with employees to fulfill social responsibilities and create a harmonious society.

SDGs discussed in the Chapter



Material issues discussed in the Chapter

- Compliant employment and rights and interests protection
- Employee training and development
- Employee health and safety
- Social integration and contribution

Talent Introduction and Retention

Edianyun firmly believes that talents are an indispensable and essential resources. It keeps expanding channels to introduce more talents as great forces in its talent team, injects new blood into the Company's talent team, improves the matching quality of personnel to positions, and offers employees reasonable salaries for their stronger intention to stay. At the same time, we respect employees' differences and are committed to creating a diverse, inclusive, and fair working environment, further enhancing the Company's development potential. As of the end of the reporting period, the number of employees in Edianyun amounted to 1,671, with various professional backgrounds. The employee turnover rate was 33.4%.

≡ Equality and respect

The Company advocates the philosophy of "taking strivers as the foundation", working to create a fair employment environment and providing equal employment opportunities for all job seekers. We firmly oppose discrimination and prejudice, ensuring that candidates are not affected by age, gender, nationality, race, appearance, religious belief, or family background in the selection process. In various links such as recruitment shortlisting, promotion, and training empowerment, we support employees to compete fairly through their own efforts, injecting vitality into the sustainable development of the Company.

In addition, we adopt a zero-tolerance attitude towards any form of harassment and insult, advocate mutual respect, and strictly prohibit harassment, insult, retaliation, or other improper behaviors. Those who are confirmed to have such situations will be subject to disciplinary actions, including the termination of the employment contract. During the reporting period, there were no incidents involving discrimination, harassment, or other violations of human rights or violations of modern slavery-related laws and regulations in various countries and regions within the Company.

≡ Diversity and inclusiveness

The Company follows the *Fundamental Conventions of the International Labour Organization*, the *Ten Principles of the United Nations Global Compact*, the *Convention on the Elimination of All Forms of Discrimination against Women*, the *Convention on the Rights of Persons with Disabilities*, etc., and takes the initiative to create a working environment that supports diversity, equality, and inclusion. We welcome talents from different cultures and backgrounds, encourage employees to fully unleash their potential and create diverse values, to better adapt to the rapidly changing market environment and customer needs, and effectively enhance the Company's competitive advantage and growth momentum.

Also, actions are taken to promote gender equality, including equal opportunities provided for all job seekers or employees in recruitment, promotion and transfer, and cultivation processes, and encourages female employees to continuously improve themselves and fully unleash their intelligence and strength in a diverse environment of mutual understanding and support. In addition, we abide by relevant laws and regulations, assume the responsibility of supporting the employment of people with disabilities and fully ensure the legitimate rights and interests of disabled employees. Facilities such as barrier-free facilities, including ramps, elevators, and restrooms, all accessible, are set in the office building for those with disabilities in a human-centered way, so as to provide them with a friendly working environment.



Key Performance

During the reporting period,

the number of employees
at Edianyun reached



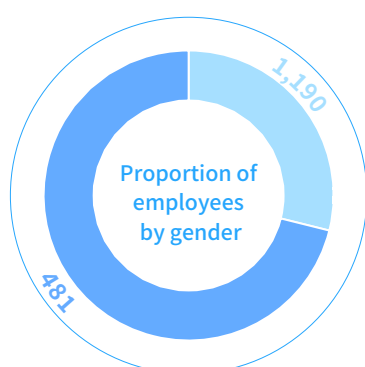
1,671

the number of disabled
employees reached

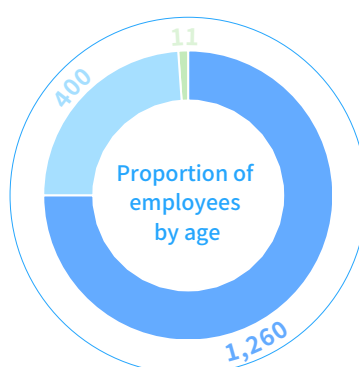
13

accounting for

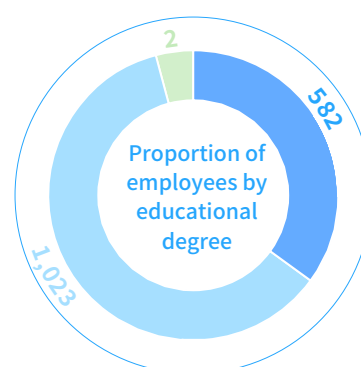
0.8%



■ Male
■ Female



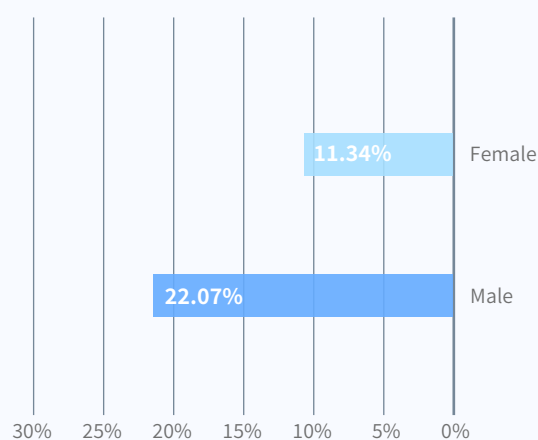
■ ≤30
■ 31-49
■ ≥50



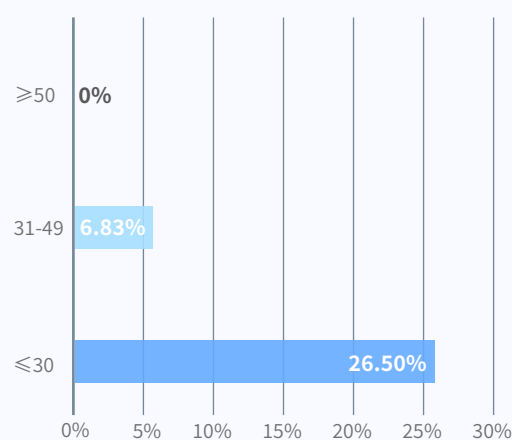
■ Below Bachelor's degree
■ Bachelor
■ Master
■ Doctor



The employee turnover rate of the Company was **33.4%**



Employee turnover rate by gender



Employee turnover rate by age

Right and Interest Protection of Employees

In the recruitment and employment process, Edianyun tries to safeguard the legitimate rights and interests of every employee to strictly abide by relevant laws, regulations, and international conventions on employment and labor rights protection. It eliminates, on a resolute standing, illegal employment, and any discrimination. It is dedicated to establishing a comprehensive salary and benefits system with a clear promotion path. With a professional team, it optimizes talent management, enhances efficiency, improves communication channels, and values employee feedback. The Company also encourages initiative and actively welcomes suggestions.

Compliant employment

As a firm advocate of international conventions as well as laws and regulations related to labor rights, including the *Universal Declaration of Human Rights*, the *International Labor Organization Convention*, the *Labor Law of the People's Republic of China*, and the *Labor Contract Law of the People's Republic of China*, Edianyun signs labor contracts with 100% of employees in accordance with laws and regulations to ensure that the employment relationship is legal and compliant. At the same time, we strictly control working hours, avoid employees working overtime for a long time, ensure that employees enjoy the right to rest and take leave in accordance with the law, and safeguard the equal rights and interests of each employee in accordance with the law.

The Company prohibits any form of forced labor and the employment of child labor. Once any illegal recruitment behavior is discovered, the Company will immediately initiate remedial procedures and follow-up actions, investigate the causes of the incident, and implement necessary measures to prevent similar situations from occurring again. During the reporting period, the Company did not receive any reports, complaints, or lawsuits related to employment, such as the misuse of child labor or forced labor incidents.

According to the development needs of the Company, we formulate a reasonable recruitment plan and provide diverse entry channels for talents. We promote school-enterprise cooperation with 11 schools and cooperate with Tsinghua University and Northwest A&F University to establish a practical base for college students. Currently, we set up multiple channels for job seekers to obtain positions, such as campus recruitment, social recruitment, internal recommendation, and internships, and encourage excellent employees within the Company to participate in job transfers and job rotations to ensure that employees are in more suitable positions. We also set up bonus rewards for internal job recommendations, encouraging employees to discover and recommend excellent talents around them, and empower the development of the Company.

Meanwhile, with the help of the internal professional computer application technology team, we have developed a human resource management system, which facilitates the integration of human resource information and helps effectively solve complex management difficulties. As a result, a more convenient platform is built for employee recruitment and appointment.

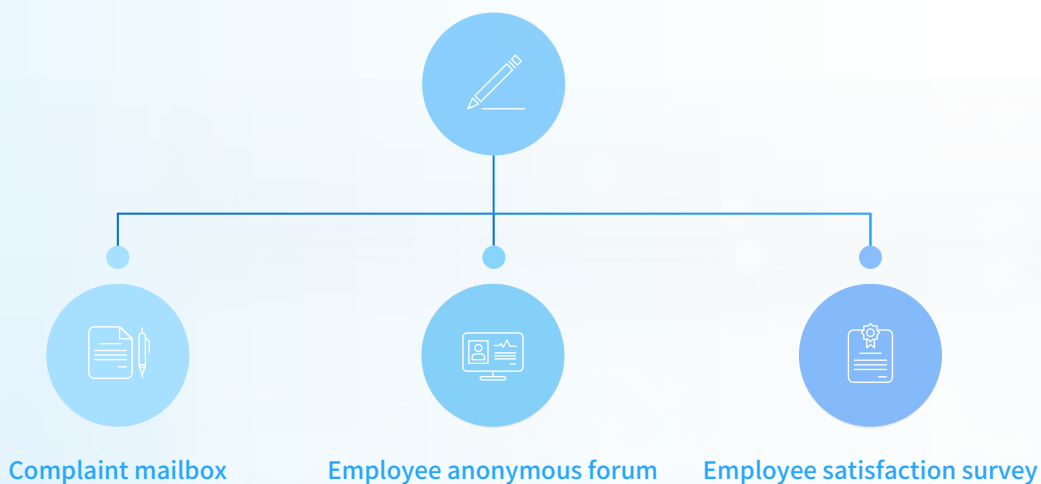
≡ Remuneration and benefits

As per the *Labor Law of the People's Republic of China*, the *Labor Contract Law of the People's Republic of China*, and other relevant laws and regulations, Edianyun provides equal pay for equal work, and provides additional benefits to the employees, including housing provident fund, commercial insurance, housing subsidy, and commuter subsidy in addition to legally-required five insurances (pension, medical insurance, unemployment insurance, maternity insurance, work injury insurance). At the same time, we provide employees with a salary system that matches their positions and responsibilities. Based on performance, we link performance appraisals with employees' salaries, and offer stock option incentives to fully recognize employees' efforts and contributions. By doing so, we aim to further attract, motivate, and retain talents and contribute to the long-term development and interests of the Company.

≡ Communication channels

The Company creates open and transparent communication channels, values employees' ideas, and actively encourages employees to express their individual opinions and put forward suggestions. Thus, the Company provides communication channels such as complaint mailboxes and employee anonymous forums, which make it easier for employees to express opinions or report malefactors. Employees can also provide suggestions and ideas to the Company by such means, and the Company will give targeted responses to the problems through senior management sharing meetings. In addition, the Company conducts an employee satisfaction survey at least once a year based on which it reviews the rationality of its management and daily operations.

Communication Channels: Online + Offline



Employee communication channels

Talent Development

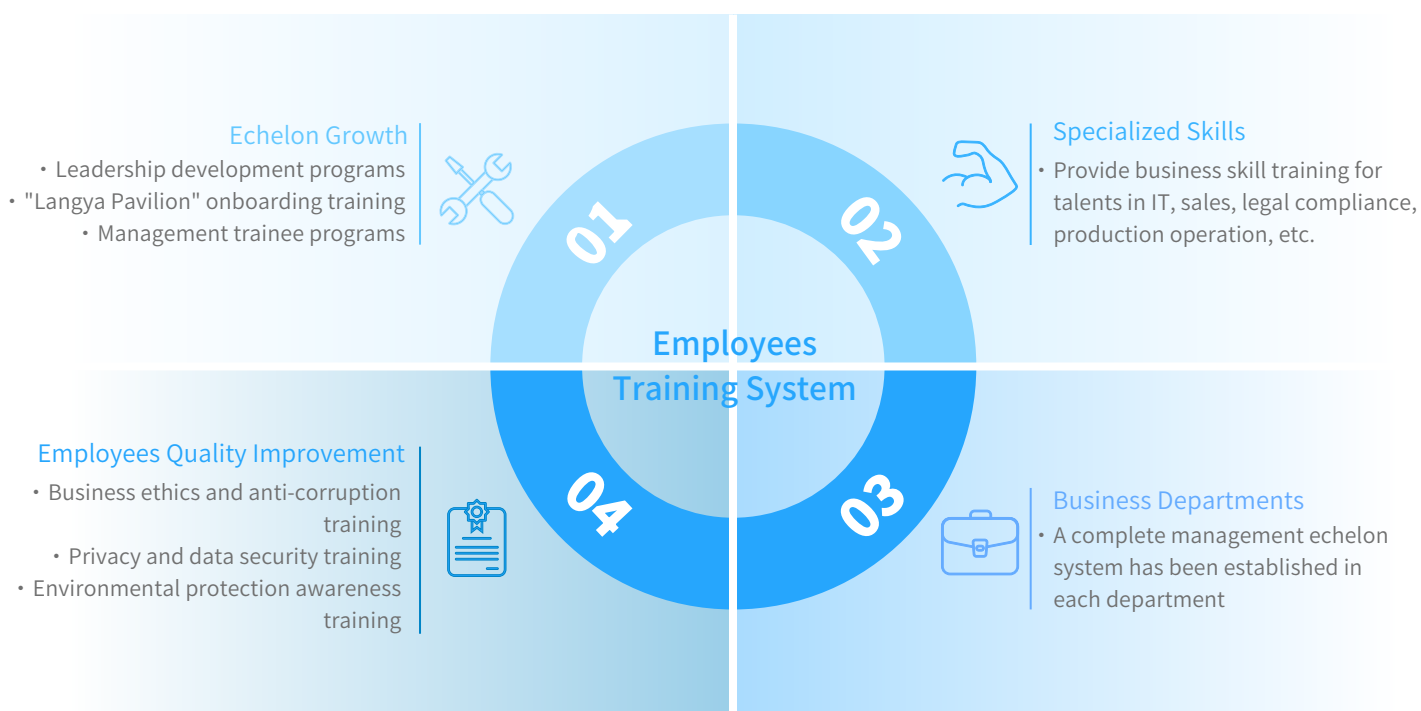
Edianyun focuses on talent development, and continuously improves the training, aiming to provide employees with rich resources to improve their overall performance. We continuously improve the training courses and system to stimulate the team's innovative thinking. Currently, the Company has established a complete development and cultivation process covering employees from recruitment to promotion, ensuring that the growth process of employees is scientific and transparent. We are committed to enabling each employee to fully exert their advantages and potential, meet their career development needs, and guide them in career choice.

≡ Career development and promotion

The Company continuously optimizes the career promotion path for employees. By formulating detailed internal management specifications, it defines key links such as the process, standards, and evaluation of promotion to ensure the fairness and rationality of the employee promotion process. To date, the Company has completed a talent promotion and development system involving paths to development in pillar businesses and sales, as well as professional technology, and management talents, and provided job details to newly promoted or transferred employees from other positions so that they can familiarize themselves with new responsibilities. To facilitate talent identification and deployment more efficiently, we have designed the Ivy Plan to help us select internal talents, encouraging internal employees to compete for positions that are open to all. With full-coverage recruitment and hierarchical appointment as the main employee selection mechanism, and open selection and competition for positions as the core employee management mechanism, the plan stimulates employees to work more enthusiastically and creatively and thus generate greater values. In addition, an internal job transfer system serves to help employees seek development opportunities within the institution, improve the rational utilization of talent capabilities, and efficiently cultivate versatile talents.

Employee cultivation system

Personal development of employees is also a focus of Edianyun, who supports with following training programs targeting employees at different levels and fields. We also encourage employees to make progress by reimbursing training fees. We provide "Langya Pavilion" onboarding training for new employees, helping them comprehend their job in detail more quickly, and adapt to the Company's cultural atmosphere; annual cultivation programs for management trainees at levels, in which training plans and salaries are clearly specified for each level, supporting the systematic development of management talents and providing guarantees for the long-term development of the Company; we have established a complete management echelon system in each department, providing solid support for the development and reserve of the Company's talent pool through a systematic development plan; we also carry out leadership training to improve the Company's internal management ability. Beyond the employee training system, professional skill training and exchange meetings are provided for talents in computer, sales, legal compliance, and production and operation, which act as platforms for employees to improve their skills by exchanges and growth with others. Annual training on business ethics and anti-corruption, privacy and data security, and environmental awareness is also a part of our efforts to effectively improve the overall quality and ability of employees.





Key performance

During the reporting period,

employees in the Company
received training for

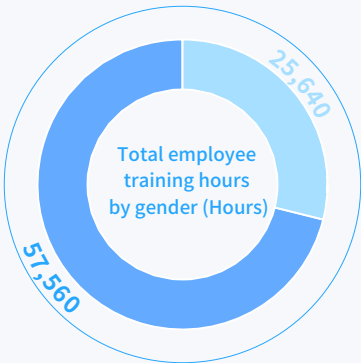
83,200 hours

with an average time of

40 hours

"Langya Pavilion" onboarding
training for new employees was
conducted for

532 person-time



- Male
- Female



- Senior managers
- Mid-level managers
- General employees

Occupational Health and Safety

Edianyun cares about the health of every employee and strictly adheres to the laws and regulations including the *Law of the People's Republic of China on Work Safety* and the *Law of the People's Republic of China on the Prevention and Control of Occupational Disease*, and tries to create a safe, well-organized, healthy, and comfortable working environment, to prevent and reduce occupational health accidents and damages to the greatest extent. More importantly, the Company advocates for a balance between work and life, and encourages employees to enjoy well-balanced career development and personal life. To this end, it provides good work experience for employees, and enhances employees' sense of belonging. In the past three years, no work-related accidents occurred.

Occupational health guarantee

Always bearing in mind the health and safety of its employees, the Company creates a safe working environment and a healthy and friendly workplace. It conducts occupational health and safety risk and hazard assessments annually. By issuing occupational health and safety management systems and carrying out diverse protection activities, it enhances employees' awareness of health and safety, enabling all employees to work with peace of mind.

Security management has been included in the *Edianyun Employee Handbook* to remind employees to prioritize fire safety. During the reporting period, we conducted occupational health and safety training including but not limited to fire drills, office health, and emergency treatment. 83% of the employees received the training, with an average time of 1 hour per person. It aims to improve the awareness of employees in health and safety at a broader level, help them identify risks in the work environment and take effective preventive measures for lower incidence rates of health and safety accidents and occupational diseases that may occur in the workplace.

We provide free annual medical examinations for employees, so they can know their physical condition and seek medical treatment in a timely manner. We also provide professional rehabilitation therapist services to ensure employees' physical health, which is a critical step to enhancing occupational safety.



Key performance

During the reporting period,



Invested a total of
RMB 5 million
in work safety



RMB 969,500
in occupational health and safety



The coverage rate of occupational
physical examinations has reached
100%
for two consecutive years

The number of work-related fatalities was
0
for three consecutive years

the number of work-related injury incidents
amounted to
2

the number of working days lost due to work-related
injuries amounted to
30 days

Care towards mental health of employees

The Company deeply cares about employees' mental health and safety and provides comprehensive welfare guarantees for them. In strict accordance with relevant laws and regulations, we encourage employees to balance work and life and implement various care measures, such as carrying out corporate culture activities, mental health salons, quarterly team-building activities of departments, and distributing holiday gifts. These activities can regulate employees' moods, relieve work stress, and effectively strengthen the Company's bond. In addition, the Company cares about female employees and conducts Women's Day activities every year to further enrich the spiritual and cultural lives of female employees and enhance their sense of belonging.

CASE

Ediaryun actively carries out corporate culture activities



The Corporate Culture Department of the Company conducts 1-2 cultural activities monthly, including basketball tournaments, the "Inheriting the Spirits of Strivers" Awards Ceremony, etc.

During the reporting period



10

cultural activities were held

9,504

participations recorded

The forum's cultural
programs achieved

7,061

cumulative views/reads.

Social Welfare and Contribution

With a persistent focus on social welfare, our participation in public benefit activities rises, and we also encourage employees to take part in various social activities to increase social welfare. In the business model of subscription services, we provide more accessible services to a wider range of groups and advocate the concept of sustainable development, which makes us a contributor to communities as they can operate and develop in a more sustainable way. In the future, we will remain participants in more welfare activities and rural revitalization, education, environmental protection, health and so on. In 2024, the Company donated a total amount of RMB 50,000.

CASE

Edianyun's remanufactured non-profit computers empower rural education

Together with SpringBlossoms and the Beijing Green and Shine Foundation, the Company donated computers that the Company remanufactured and repaired free of charge to schools in poverty-stricken mountainous areas such as Qinghai, Gansu, Xining, Shaanxi, Sichuan, and Guizhou. Through chip-level repair capabilities, it repaired the damaged second-hand computers received by the SpringBlossoms charity project, enabling the performance of the nearly new computers to reach 95% of that of brand-new computers, promoting the reuse of equipment, and effectively alleviating the problem of insufficient software and hardware facilities in rural schools.

The Company promises to work hand in hand with enterprises that intend to donate computers and printers to support rural education and empower rural students with IT. At the same time, the Company will provide loving IT assistance to rural schools in urgent need of IT hardware to help with the digital transformation of rural education.



Edianyun IT Support

About the Report

Brief Introduction

This is the second Environmental, Social and Governance Report issued by Edianyun. It intends to elaborate on the Company's management and performance in environmental, social and governance matters, and enhance its communication and association with stakeholders. This report has been reviewed and approved by the Board of Directors, and its contents are under its supervision.

Scope of Reporting

This report involves Edianyun Limited and related entities within the scope of listing, unless otherwise specified. The period covered by the report is from January 1, 2024 to December 31, 2024, and in order to provide information with better comparability and perspectiveness in this report, the period may be extended backward or forward.

Preparation Rationals

References for the preparation of the report include: *Environmental, Social and Governance Reporting Guide (Appendix C2) of the Listing Rules* published by the Hong Kong Stock Exchange, Global Reporting Initiative (GRI) Standards, industrial guidelines issued by the Sustainability Accounting Standards Board (SASB), framework and propositions of *International Financial Reporting Standards S2 Climate-related Disclosures*, United Nations Sustainable Development Goals (UN SDGs).

Reporting Principles

The report is underpinned by four principles presented in the *Environmental, Social and Governance Reporting Guide*: materiality, quantitative, balance and consistency. The Company identifies and confirms sustainability-related issues that are important to its businesses through industrial review and importance evaluations, and material issues enjoy the priority for disclosure.

Data Statement

Data presented in this report are internal statistical and archival data, including policies, procedures, manuals, and public information. The monetary amounts herein are all denoted in RMB, unless otherwise specified.

Appellations

"Edianyun", "the Company" and "we" used in the report, for the convenience of writing and reading, all refer to "Edianyun Limited".

Reliability Commitment

Edianyun confirms that no false records, or misleading information is reported herein, and it is responsible for authenticity, accuracy and completeness of the report.

Access

The report, provided in traditional Chinese and English, can be accessible on HKEX website (www.hkexnews.hk) and Edianyun website (www.edianyun.com).

ESG Performance Indicators

Environmental data¹

Indicator	Unit	2024	2023
Greenhouse gas emissions			
Total GHG emissions (Scope 1 + Scope 2)	tCO ₂ e	3,641.38	667.07
Direct emissions (Scope 1)	tCO ₂ e	0 ²	0
Indirect emissions (Scope 2)	tCO ₂ e	3,641.38 ³	667.07
GHG emission intensity	tCO ₂ e/number of employees	2.18	0.39
Waste			
Total hazardous wastes	Kilogram	73.44	12
-Total amount of toner and ink cartridges	Kilogram	73.44	12
Hazardous waste discharge intensity	Kilogram/number of employees	0.04	0.007
Total non-hazardous wastes	Ton	N/A ⁴	N/A
Non-hazardous waste discharge intensity	Ton/number of employees	N/A	N/A
Energy consumption			
Total energy consumption	MWh	8,347.07	1,509.11
-Purchased electricity	MWh	2,389.32	431.98
-Purchased heating power	MWh	5,957.75	1,077.13
Energy consumption intensity	MWh/number of employees	5.00	0.88

¹ In 2024, the Company expanded the scope of environmental data collection to include the Beijing, Chengdu, Shanghai, and Shenzhen factories, resulting in a significant increase in environmental data.

² In the reporting period, fugitive emissions are not taken into account as there are no fixed or mobile combustion sources, and in-production emission sources in the Company.

³ Indirect GHG emissions (Scope 2) include emissions from purchased electricity and purchased heating power. The calculation is based on 2022 national grid emission factor defined by Ministry of Ecology and Environment of the People's Republic of China published in 2024, 0.5366 CO₂/MWh.

⁴ Most businesses are paperless operated, thus non-hazardous emissions are not calculated here.

Indicator	Unit	2024	2023
Resource consumption			
Total water consumption	Ton	6,436	1,050
Water consumption intensity	Ton/number of employees	3.85	0.61
Total packaging materials used for finished goods	Ton	N/A ⁵	N/A
Waste recycling			
Total discarded batteries that are recycled	Battery	212,888	41,419

Employee data

Indicator		Unit	2024	2023
Employment				
Total number of employees		Person	1,671	1,711
Employees by gender	Male	Person	1,190	1,174
	Female	Person	481	537
Employees by level	Management	Person	58	73
	Non-management	Person	1,613	1,638
Employees by region	Chinese mainland	Person	1,669	1,708
	Hong Kong, Macao and Taiwan regions of China	Person	1	1
	Other countries and regions	Person	1	2
Employees by age	≤30	Person	1,260	1,256
	31 - 49	Person	400	448
	≥50	Person	11	7

⁵In 2024, amount of packaging materials is not included as most are disposed of by the express company.

Indicator		Unit	2024	2023
Employment				
Employees by education	Below bachelor's degree	Person	582	610
	Bachelor	Person	1,023	1,041
	Master	Person	64	58
	Doctor	Person	2	2
Staff turnover				
Total number of employees who left		Person	695	692
Turnover rate		%	33.4	33
By gender	Male	%	22.07	23.18
	Female	%	11.34	9.96
By age	≤30	%	26.5	26.51
	31 - 49	%	6.83	6.63
	≥50	%	0	0
By region	China mainland	%	33.4	33
	Other countries and regions	%	0	0
Health and safety				
Number of work-related deaths		Person	0	0
Accidents of work injury		Accident	2	1
Lost working days due to work injury		Day	30	15
Coverage of employees receiving physical examination		%	100	100
Average hours of training on security		Hour	1	1
Investment in occupational health and safety		10,000 RMB	96.95	97.72
Investment in safe production		10,000 RMB	500	500

Indicator		Unit	2024	2023
Employee training				
Total employees trained		Person	2,080	2,088
Percentage of trained employees		%	100	100
By gender	Male	%	100	100
	Female	%	100	100
By rank	Senior managers	%	100	100
	Middle managers	%	100	100
	General employees	%	100	100
Average training hours		Hour	40	40
By gender	Male	Hour	40	40
	Female	Hour	40	40
By rank	Senior managers	Hour	40	40
	Middle managers	Hour	40	40
	General employees	Hour	40	40

Supplier data

Indicator	Unit	2024	2023
Total suppliers	Supplier	217	204
-Number of suppliers in China	Supplier	217	204
-Number of suppliers overseas	Supplier	0	0

Product and service data

Indicator	Unit	2024	2023
Products and services			
Percentage of recalled products that have been sold or shipped due to safety and health reasons	%	0	0
Total complaints/lawsuits on products and services	Complaint	0	/

Indicator	Unit	2024	2023
Products and services			
Service complaints solved	%	100	98.20
Customer satisfaction	%	98	99.66
Intellectual property protection			
Number of patents	Patent	19	132
Number of copyrights	Copyright	105	27
Number of trademarks and work registration rights	Trademark	49	37
Number of annual patents newly applied	Patent	0	9
Number of annual copyrights newly applied	Copyright	0	0

🔄 Governance data

Indicator	Unit	2024	2023
Percentage of independent directors	%	50	57.10
Average hours of compliance training	Hour	3	4
Lawsuits against bribery filed or concluded to the Company or its employees	Lawsuit	0	0
Average hours of directors receiving training on business ethics	Hour	3	2
Average hours of employees receiving training on business ethics	Hour	5	1

🔄 Social data

Indicator	Unit	2024	2023
Investments in communities	RMB	50,000	N/A ⁶

⁶ In 2023, the Company has not yet established a community investment statistical account and has not yet compiled relevant data.

Indexes

Index to HKEX Environmental, Social and Governance Reporting Guide

Mandatory Disclosure Requirements	Content	Pages
Governance structure	A statement from the board containing the following elements: (i) a disclosure of the board's oversight of ESG issues; (ii) the board's ESG management approach and strategy, including the process used to evaluate, prioritise and manage material ESG-related issues (including risks to the issuer's businesses); and (iii) how the board reviews progress made against ESG-related goals and targets with an explanation of how they relate to the issuer's businesses.	25-26
Reporting principles	A description of, or an explanation on, the application of the following Reporting Principles in the preparation of the ESG report: Materiality: The ESG report should disclose: (i) the process to identify and the criteria for the selection of material ESG factors; (ii) if a stakeholder engagement is conducted, a description of significant stakeholders identified, and the process and results of the issuer's stakeholder engagement. Quantitative: Information on the standards, methodologies, assumptions and/or calculation tools used, and source of conversion factors used, for the reporting of emissions/energy consumption (where applicable) should be disclosed. Consistency: The issuer should disclose in the ESG report any changes to the methods or KPIs used, or any other relevant factors affecting a meaningful comparison.	76
Reporting boundary	A narrative explaining the reporting boundaries of the ESG report and describing the process used to identify which entities or operations are included in the ESG report. If there is a change in the scope, the issuer should explain the difference and reason for the change.	76

Aspect	Indicator No.	Subject Areas, Aspects, General Disclosure and KPIs	Pages
A1: Emissions	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to air and greenhouse gas emissions, discharges into water and land, and generation of hazardous and non-hazardous waste.	30, 38
	A1.1	The type of emissions and respective emissions data.	77
	A1.2	Direct (Scope 1) and energy indirect (Scope 2) greenhouse gas emissions (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	31, 77
	A1.3	Total hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	77
	A1.4	Total non-hazardous waste produced (in tonnes) and, where appropriate, intensity (e.g. per unit of production volume, per facility).	N/A
	A1.5	Description of emissions target(s) set and steps taken to achieve them.	38-39
	A1.6	Description of how hazardous and non-hazardous wastes are handled, and a description of reduction target(s) set and steps taken to achieve them.	40
A2: Use of Resources	General Disclosure	Policies on the efficient use of resources, including energy, water and other raw materials. Note: Resources can be used for production, storage, transportation, buildings, electronic equipment, etc.	40
	A2.1	Direct and/or indirect energy consumption by type (e.g. electricity, gas or oil) in total (kWh in '000s) and intensity (e.g. per unit of production volume, per facility).	77
	A2.2	Water consumption in total and intensity (e.g. per unit of production volume, per facility).	40, 78

Aspect	Indicator No.	Subject Areas, Aspects, General Disclosure and KPIs	Pages
A2: Use of Resources	A2.3	Description of energy use efficiency target(s) set and steps taken to achieve them.	38-39
	A2.4	Description of whether there is any issue in sourcing water that is fit for purpose, water efficiency target(s) set and steps taken to achieve them.	39
	A2.5	Total packaging material used for finished products (in tonnes) and, if applicable, with reference to per unit produced.	N/A
A3: The Environment and Natural Resources	General Disclosure	Policies on minimising the issuer's significant impacts on the environment and natural resources.	30-31
	A3.1	Description of the significant impacts of activities on the environment and natural resources and the actions taken to manage them.	32-34
A4: Climate Change	General Disclosure	Polices on identification and mitigation of significant climate-related issues which have impacted, and those which may impact, the issuer.	30-31
	A4.1	Description of the significant climate-related issues which have impacted, and those which may impact, the issuer, and the actions taken to manage them.	32-34
B1: Employment	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to compensation and dismissal, recruitment and promotion, working hours, rest periods, equal opportunity, diversity, anti-discrimination, and other benefits and welfare.	64-72, 74
	B1.1	Total workforce by gender, employment type (for example, full- or part-time), age group and geographical region.	66, 78-79
	B1.2	Employee turnover rate by gender, age group and geographical region.	66, 79

Aspect	Indicator No.	Subject Areas, Aspects, General Disclosure and KPIs	Pages
B2: Health and Safety	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to providing a safe working environment and protecting employees from occupational hazards.	73-74
	B2.1	Number and rate of work-related fatalities occurred in each of the past three years including the reporting year.	74, 79
	B2.2	Lost days due to work injury.	74, 79
	B2.3	Description of occupational health and safety measures adopted, and how they are implemented and monitored.	73
B3: Development and Training	General Disclosure	Policies on improving employees' knowledge and skills for discharging duties at work. Description of training activities.	70-72
	B3.1	The percentage of employees trained by gender and employee category (e.g. senior management, middle management).	80
	B3.2	The average training hours completed per employee by gender and employee category.	80
B4: Labour Standards	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to preventing child and forced labour.	67-68
	B4.1	Description of measures to review employment practices to avoid child and forced labour.	67-68
	B4.2	Description of steps taken to eliminate such practices when discovered.	67-68

Aspect	Indicator No.	Subject Areas, Aspects, General Disclosure and KPIs	Pages
B5. Supply Chain Management	General Disclosure	Policies on managing environmental and social risks of the supply chain.	18-23
	B5.1	Number of suppliers by geographical region.	80
	B5.2	Description of practices relating to engaging suppliers, number of suppliers where the practices are being implemented, and how they are implemented and monitored.	18-23
	B5.3	Description of practices used to identify environmental and social risks along the supply chain, and how they are implemented and monitored.	18-23
	B5.4	Description of practices used to promote environmentally preferable products and services when selecting suppliers, and how they are implemented and monitored.	22-23
B6: Product Responsibility	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to health and safety, advertising, labelling and privacy matters relating to products and services provided and methods of redress.	45
	B6.1	Percentage of total products sold or shipped subject to recalls for safety and health reasons.	46
	B6.2	Number of products and service related complaints received and how they are dealt with.	52-54
	B6.3	Description of practices relating to observing and protecting intellectual property rights.	51
	B6.4	Description of quality assurance process and recall procedures.	45, 53
	B6.5	Description of consumer data protection and privacy policies, and how they are implemented and monitored.	58-62

Aspect	Indicator No.	Subject Areas, Aspects, General Disclosure and KPIs	Pages
B7: Anti-corruption	General Disclosure	Information on: (a) the policies; and (b) compliance with relevant laws and regulations that have a significant impact on the issuer; relating to bribery, extortion, fraud and money laundering	15-17
	B7.1	Number of concluded legal cases regarding corrupt practices brought against the issuer or its employees during the reporting period and the outcomes of the cases.	17
	B7.2	Description of preventive measures and whistle-blowing procedures, and how they are implemented and monitored.	16
	B7.3	Description of anti-corruption training provided to directors and staff.	15
B8: Community Investment	General Disclosure	Policies on community engagement to understand the needs of the communities where the issuer operates and to ensure its activities take into consideration the communities' interests.	75
	B8.1	Focus areas of contribution (e.g. education, environmental concerns, labour needs, health, culture, sport).	75
	B8.2	Resources contributed (e.g. money or time) to the focus area.	75, 81

GRI Standards Indicators Index

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Section	Content	GRI Standards
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	Updates of innovative technologies	
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Feedback

Thanks for reading Edianyun Environmental, Social, and Governance Report 2024. Edianyun sincerely invites you to provide comments or suggestions via the following questionnaire, so that we can provide you and other stakeholders with more valuable information and make progress in the capability and level of ESG management.



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1. What type of stakeholder you are?

- ☐ Government and regulatory ☐ Shareholders and investors ☐ Customers/consumers
☐ Employees ☐ Suppliers/partners ☐ Industrial association/commercial organizations
☐ Public welfare organizations ☐ The public (media/communities, etc.) ☐ Other ()

2. Whether Edianyun ESG performances are completely reflected in the report?

- ☐ Yes ☐ General ☐ No

3. Do you believe this report is sufficient to respond to expectations and demands of Edianyun stakeholders?

- ☐ Yes ☐ General ☐ No

4. Is the quantitative information disclosed in an objective, authentic and efficient way to you?

- ☐ Yes ☐ General ☐ No

5. Does the report read clearly, logically and easily?

- ☐ Yes ☐ General ☐ No

6. Does the layout and design help the understanding of information?

- ☐ Yes ☐ General ☐ No

7. Do you have any comments or suggestions to Edianyun ESG governance or ESG report preparation?